



Questions submitted to the Trust Board Meeting on 30th January 2024

Question: Is there (or should there be) a joined-up London-wide mechanism, for Ambulance staff to FORMALLY feedback - and be encouraged to feedback - to the Trust, in regard to the impact of LTN's on their ability to perform their role. Such that the findings can be proactively communicated to the Local Authority concerned, by the Trust.

Answer: We already encourage our crews to report traffic delays - and whether delays are caused by a physical barrier - through our reporting system Datix. Each of these reports is reviewed and then discussed with traffic officers either in the relevant local authority or at Transport for London as appropriate, with the aim of improving our emergency access. We also discuss these issues at the emergency services group, made up of borough traffic teams and Transport for London, and make representations locally where necessary. Traffic management schemes have been amended both during their design phase and after implementation to better recognise our operational needs for unhindered access to provide urgent and emergency care.

At London Ambulance Service, our focus is on getting to our patients rapidly and providing excellent clinical care on scene. We support measures to improve public health by reducing traffic and encouraging walking and cycling but we know that changes to road layouts, traffic management schemes and road closures all have the potential to impede our response to the most critically-ill people. This is why we are asking that emergency vehicle access is properly considered in all Low Traffic Neighbourhood schemes, by looking at ways to implement traffic management changes that avoid introducing physical barriers, like the planters and lockable bollards, in preference for automatic number plate recognition cameras (ANPR) which enable unimpeded emergency access and egress.