

London Ambulance Service MHS NHS Trust



Safeguarding Children, Young **People and Adults at Risk**



Understanding abuse and how to report



Safeguarding is protecting adults at risk and children up to 18 years old from abuse or neglect.

It means making sure people are protected from harm.

Your rights



Everybody has the same rights.

It doesn't matter if you are old, disabled, or ill.

You still have the same rights.



You have the right to live your life free from violence, fear and abuse.



You have the right to be respected by other people.



You have the right to make choices about your life and things that affect you.



You have the right to live in safety.

What is abuse?



Abuse is when somebody harms another person.

There are different types of abuse.





Making you feel bad or upset.

Discrimination



When you are treated badly because of who you are.

For example, because of your skin colour, age, disability or sexuality.

Financial abuse



When you are tricked into giving away money or have things stolen from you.

Institutional abuse



When you are treated badly by staff who should be caring for you.

Abuse is always wrong.



If you are being abused it is not your fault.

No one should do these things to you.



It is wrong if you are not treated with respect by ambulance staff or other health staff.

Where can abuse happen?

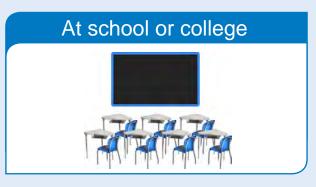


Abuse can happen in lots of different places.











Always tell someone you trust if you are abused.

Where you are cared for





Who should I tell if I am abused?



Tell someone you trust.

There are many different people you could tell.



What happens next?



If you tell someone you have been abused they should help you.

If they don't help you, tell someone else.

People should help you in lots of ways.



They should listen to you and take you seriously.



They should make sure that you are kept safe from any more harm.



They should look into what has happened and tell you what they will do about it.



They should help you with your feelings.

Who to contact if you have been abused



There are groups you can phone if you have been abused.

They will help you, it is free to call them.

Action on Elder Abuse UK



If you are an older person, phone: 0808 8088 141



If you are a child, phone: 0800 1111



If you are a woman, phone: 0808 2000 247



If you have a learning disability, phone: 0808 8028 686