



Ref: 0728

**Request:**

Received: 20/07/2010

Dear London Ambulance Service NHS Trust,

Please provide information on your corporate group buildings window cleaning contract, or contracts.

1. What is the (Annual) cost of window cleaning (exc VAT) for your contract, or contracts?
2. When were the corporate window cleaning contracts awarded and to whom?
3. When are the next review date(s)?
4. Where and what date/month/year will you be advertising your future contracts for window cleaning?
5. What will be the type of buildings and how many of them (approx) are in the window cleaning contract(s)?
6. If your main window cleaning contract is within your accommodation and building services contract, please state and then confirm if you would allow an SME supplier to tender separately for your window cleaning lot?
7. Is there a telephone contact number and email of the procurement office/officer that would deal with this in the future?

Thank you for your early response.

Yours faithfully,



**Response:**

Responded: 11/08/2010

Dear

Thank you for your request for information, placed under the Freedom of Information Act (2000) (FOIA).

I set out below the Trust's response to your specific queries.

1. Given that the contract is to be re-tendered in the relatively near future, we take the view that to release this information would be prejudicial to the Trust's ability to participate in commercial activity and therefore Section 43 FOIA applies. We are aware that an exemption claimed under Section 43 is subject to a determination of whether the public interest in maintaining the exemption outweighs the public interest in disclosure. We can confirm that we have considered whether the public interest would be served by disclosure of the information and set out the factors below which were taken into account.

2.

Factors in favour of maintaining the exemption	Factors in favour of disclosing the information
<p>Where disclosure would be likely to prejudice the commercial interests of the Trust by affecting adversely its bargaining position during contractual negotiations which would result in the less effective use of public money;</p> <p>Where disclosure would be likely to be used by competitors in a particular market to gain a competitive advantage.</p>	<p>That the Trust's commercial activities, including the procurement process are conducted in an open and honest way.</p> <p>That business can respond better to government opportunities.</p>



Following consideration of these factors, the Trust has concluded that the public interest in maintaining the exemption outweighs the public interest in disclosure.

2. The current contractor is Cleantech Ltd
3. The date of the scheduled review is 1.4.2013
4. No decision has been taken as yet as to where the tender will be advertised but we anticipate that this will be towards mid to end 2012
5. Ambulance station sites and Trust buildings, approximately 100
6. This is not part of an accommodation and building services contract which is currently a separate contract
7. Our Estates Department may be contacted on Tel 0208 285 4444

I trust this information will be of assistance. It does however remain for me to advise you that if you are dissatisfied with the Trust's response to your request you have a right to complain to the Trust and should set out your concerns to Mr Peter Suter, Director of Information Management & Technology, London Ambulance Service NHS Trust, 220 Waterloo Road, London SE1 8SD. If you then still remain dissatisfied, you have a right under Section 50 of the FOIA to seek a determination from the Information Commissioner on whether the Act has been properly applied by the Trust. For more information, please see [www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

Gary Bassett  
Head of Patient Experiences  
London Ambulance Service NHS Trust