



Ref: 0727

Request:

Received: 30/07/2010

Query:

I would like to make a request for information under the FOI, please. My request is:

1. How many total call outs were there last year?
2. How many of these call outs were to mental health related incidents or were attributed to your 'psychiatric codes'

I look forward to hearing from you.

Many thanks,



Response:

Responded: 11/08/2010

Dear

Thank you for your request for information, placed under the Freedom of Information Act (2000).

In 2009/10 we responded to 1,025,358 incidents, of which 15,577 incidents had at least one Patient Report Form* (the record of the assessment and treatment provided, completed by the attending ambulance staff) where the illness type code 'Psychiatric problems -diagnosed' was recorded; and 11,160 incidents where the illness type code 'Psychiatric problems – undiagnosed' was recorded.

*Please note that more than one ambulance resource may have attended the patient.

Yours sincerely

Gary Bassett
Head of Patient Experiences
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