



Ref: 0691

Request:

Received: 04/05/2010

This is a request under the Freedom of Information Act. The formal FOI enquiry is as follows:

"Previously [Department of Health] DoH has provided information listing the cleaning contractors at each of the NHS employers identified as having cleaning outsourced from the NHS (link http://www.dh.gov.uk/en/FreedomOfInformation/Freedomofinformationpublication/schemefeedback/FOIreleases/DH_4104147) This information is now held at Trust level.

In relation to your NHS organisation, could you please provide a list of which contractors have the; (a) cleaning contract And/or, (b) catering contract And/or, (c) estates maintenance (sometimes known as site services) contract And/or, (d) Portering and/ or Security contract broken down by these categories as at 1st September 2009, together with the date from which the contract commenced, and when its date for renewal."



Response:

Responded: 13/05/2010

Dear

I write further to the Freedom of Information request ...

- a) The original ambulance station cleaning contract was awarded to LSS (our vehicle *Make Ready* contractor) in April 2004; this budget has been maintained by our Fleet department and the Make Ready contract will shortly be re-offered to tender. Our Estates department maintain responsibility for cleaning of our HQ buildings and this has been undertaken by Lakethorne since 2004. The original contract was for 3 years, with an option to extend by two years and a subsequent further extension of two years. The contract is scheduled for re-tender in March 2011. It has been decided that Estates will once again assume responsibility for ambulance station complexes. Again, this contract will shortly be offered for (separate) tender.
- (b) The Catering contractor as at 1 September 2009 was Pabulum Limited, who have been successful with the re-tender, which affects provision from 1 April 2010 for a 3 year period with options to extend this for a further two years.
- (c) Estates – there are no specific contracts, minor works are undertaken locally as required.
- (d) We do not have any portering services at our HQ building but security is maintained by Legion Group (formerly Sectorguard) , the contract being for a 3 period from July 2008 with an option to extend by two years and a further two years.

Yours sincerely,

Gary Bassett
Head of Patient Experiences
London Ambulance Service NHS Trust