



Reference: 0684

Request:

Received: 19/04/2010

I need access to the statistics of all the different types of call outs made from January 2005 – January 2010 in your area. I would very much appreciate it if you could help me with this or, if not, point me in the right direction.

Response:

Responded: 27/04/2010

Dear

Thank you for your request for information, placed under the Freedom of Information Act (2000) (FOIA).

Please see attachment.

Please note that this should not be considered exclusively reliable as:

- The 'chief complaint' is recorded at the time of receiving a 999 call and may thus not accurately reflect the appropriate categorisation
- Illness and incident codes are recorded on the Patient Report Form, the record of the assessment and treatment completed by the attending ambulance staff. There may be more than one depending on the resources attending, including Fast Response Units. Consequently conflicting codes may be recorded depending on the subjective interpretation of the staff involved. This also results in a conflict between the data totals within the main body of the tables in comparison to the total number of incidents.

Yours sincerely
Gary Bassett

Head of Patient Experiences
London Ambulance Service NHS Trust

Incident type 2005-2009

Incident Type	2005	2006	2007	2008	2009	Grand Total
Accident	27222	27404	29597	29525	29637	143385
Admission	2303	2046	2562	2630	2925	12466
Apparent hoax		1				1
Assault	39236	37914	37663	35594	36010	186417
Cardiac problem	4080	5378	6041	4998	4755	25252
Day case appointment	276	221	227	180	194	1098
Discharge	804	465	517	423	351	2560
Fall	100150	101249	111856	115607	121853	550715
Fall from height	3054	3077	3439	3036	3077	15683
Fire incident	1757	1570	1613	1558	1576	8074
Follow-up visit		10	83	121	88	302
Illness - known	212790	215626	232609	224114	221476	1106615
Illness - unknown	336826	344420	381326	378408	402300	1843280
Inter - hospital transfer	18315	15567	15205	15398	14103	78588
Neo-natal / SCBU	391	278	352	369	404	1794
Obstetric	19178	18654	21043	20737	19650	99262
Other incident	22021	21179	24050	22981	21434	111665
Out-patient appointment	358	237	311	263	209	1378
Plane/ helicopter	264	204	240	167	180	1055
Police incident	3610	3274	3510	3273	3293	16960
Psychiatric problems	12399	13066	14443	15257	16292	71457
RTA	28236	27511	29915	28375	28750	142787
Self-harm	17315	17581	19681	19863	19668	94108
Train/ tube incident	322	295	413	313	240	1583
Treatment appointment	369	301	497	389	343	1899
Total Incidents	914341	927843	951377	981319	1015515	4790395

Illness type 2005-2009

Illness Type	2005	2006	2007	2008	2009	Grand Total
? Flu	1	13	8	126	2107	2255
? Fracture	29735	28846	31582	31548	33173	154884
Abdominal pains	58326	58299	63351	62394	66934	309304
Alcohol related	37143	39578	45462	47093	48404	217680
Allergy/rash	5918	6152	7314	7576	8052	35012
Amputation	1233	1035	1221	1252	1279	6020
Anaphylactic shock	583	483	537	473	475	2551
Asthma	11391	10870	11042	10065	9697	53065
Bleeding PR	3633	3546	3862	3989	4229	19259
Bleeding PV	6244	6400	7341	7315	7284	34584
Blocked catheter	1842	1771	1991	2128	1951	9683
BP problem	1709	2221	2834	2914	3176	12854
Burn	2779	2771	2933	2979	3142	14604
Cancelled - no further action required	84	72	81	60	65	362
Cancelled - to another vehicle	65	66	85	104	73	393
Cancer		331	3162	3907	4480	11880
Cardiac arrest	4923	4661	5278	5493	4969	25324
Cardiac Arrhythmia	2517	3613	4994	5648	6222	22994
Cardiac chest pains	17193	16133	17463	14949	13901	79639
Cardiac Problems - Other	6096	8063	9431	8756	8981	41327
Choking	1360	1385	1519	1469	1592	7325
Chronic respiratory disease (COPD)	2499	2350	2751	2694	2890	13184
CO Poisoning					7	7
Collapse - reason unknown	22071	22132	24131	22075	21211	111620
Compression	164	159	190	188	148	849
Concussion	805	813	811	694	783	3906
Confirmed MI (12 lead)	976	1143	1515	1622	1796	7052
Confusion/distressed/upset	9404	9889	11599	12168	13119	56179
Coughing blood/haemoptysis	1856	2369	2782	2267	2620	11894
D.I.B./S.O.B/dyspnea	44106	44208	47726	43916	42912	222868
Diabetic	7166	5957	6436	5301	5020	29880
Diarrhoea	8950	10001	11570	11063	10935	52519
Drowning	351	242	290	299	327	1509
Drug overdose	16436	14981	16658	17095	16361	81531
Electrocution	577	465	473	481	622	2618
EP fit	15983	15441	16854	15719	15885	79882
Epistaxis	6064	5786	6236	6523	6711	31320
Eye injury	1949	2080	2159	2061	2210	10459
Eye problem	1565	1383	1601	1599	1696	7844
Fainted/dizziness/loss of co-ordination	26134	29428	34739	36026	39530	165857
Gastrointestinal	2017	1979	2274	2210	2421	10901
Generally unwell	60434	59323	65439	60106	62165	307467
Gynaecological	917	913	806	862	936	4434
Haematuria	1733	1803	1985	2091	2164	9776
Hanging	465	373	428	463	390	2119
Head injury (major)	4415	3428	3572	3085	3243	17743
Head injury (minor)	35564	36208	38920	38126	41298	190116
Heart failure					12	12
Hyperglycaemia	3334	4283	5514	6100	6311	25542
Hypertension	1	242	2656	3374	4226	10499
Hyperthermia	1145	2087	2020	1640	1609	8501
Hyperventilating	13875	15042	17484	17321	17497	81219
Hypoglycaemia	6365	7638	9167	9536	9695	42401
Hypothermia	956	1071	1374	1483	1568	6452

Laceration/incision (deep)	8208	8678	9669	9849	9715	46119
Laceration/incision (superficial)	12106	12964	14566	14483	15077	69196
Melaena	1196	1109	1152	1149	1113	5719
Minor cuts & bruising	35627	33380	35895	33780	33593	172275
Minor injuries (other)	21552	20800	22447	21411	21843	108053
Multiple injuries	2315	2436	2492	2225	2459	11927
Neurological / C.V.A.	11665	11205	11781	11688	12920	59259
No injury or illness	45481	43670	47545	48646	47844	233186
No patient on arrival	183	190	244	192	176	985
Obstetric - BBA	1372	1334	1415	1377	1469	6967
Obstetric - birth imminent	1570	1497	1438	1203	1269	6977
Obstetric - Miscarriage	2271	2358	2645	2678	2674	12626
Obstetric - Normal labour - birth imminent	10299	9720	10597	10753	9839	51208
Obstetric - Premature labour	1415	1313	1487	1450	1371	7036
Obstetric emergency - other	4120	3987	4375	4190	4269	20941
Other medical conditions	93009	87542	89817	85650	86010	442028
Pain - Back	24166	24569	27947	27629	27446	131757
Pain - Chest	32499	32846	37137	35735	38076	176293
Pain - Other	57528	59310	68517	71140	72720	329215
Palliative care	1	47	483	477	501	1509
Patient already taken by another	14	11	18	19	23	85
Poisoning	1277	1378	1773	1857	1945	8230
Psychiatric problems - diagnosed	12824	12584	13936	15060	15548	69952
Psychiatric problems - non-diagnosed	8814	8872	9555	9995	10879	48115
Purple+	5629	5449	5770	6078	5992	28918
Pyrexia of Unascertained Origin (PUO)		980	12681	14598	18995	47254
Rape/sexual assault	495	498	542	455	535	2525
Renal problems	2158	2065	2271	2176	2193	10863
Respiratory arrest	747	916	1002	836	812	4313
Respiratory/Chest infection	17051	16963	20755	20413	19738	94920
Retention	1695	1666	1648	1552	1538	8099
Seizure (non ep.)	11352	12216	14241	13609	13797	65215
Shock - hypovolaemic	231	266	247	289	267	1300
Sickle cell crisis	2469	2501	2902	3389	3595	14856
Smoke inhalation	1014	1001	1015	1070	1037	5137
Solvent related	466	477	473	385	417	2218
Spinal injury	636	716	856	692	825	3725
Sprain/strain/dislocation	6841	6654	7375	7375	7643	35888
Stab/shot/weapon wound	2822	2840	2619	2299	2350	12930
Standby	37	32	37	24	44	174
Unable to cope	6019	6368	7162	6986	7011	33546
Unconscious	2184	2293	2476	1998	2091	11042
Urological	7490	8075	10230	11311	11495	48601
Vomiting	29488	33220	37036	37195	38505	175444
Vomiting blood/haematemesis	3767	3635	4085	3962	4013	19462
Total Incidents	914341	927843	951377	981319	1015515	4790395

Chief complaint 2005-2009

Chief Complaint	2005	2006	2007	2008	2009	Grand Total
_unknown	179499	174492	139404	109853	117596	720844
Abdominal Pain/Problems	36590	35668	34853	33216	39479	179806
Allergies (Reactions) / Envenomations (Stings, Bites)					5929	5929
ALLERGY/RASH/MED REACTNS/STING	7977	8050	9610	9760	2628	38025
Animal Bites/Attacks	570	584	721	792	837	3504
ASSAULT/RAPE	15580	15746	16385	15521	3657	66889
Assault/Sexual Assault					10901	10901
Back Pain (Non-traumatic or Non-Recent Trauma)					4747	4747
BACKPAIN (NON-TRAUMATIC)	9237	9076	9724	9846	2364	40247
Breathing problems	107944	112481	114848	114709	93299	543281
Burns (Scalds) / Explosion					2688	2688
BURNS/EXPLOSION	3366	3400	3430	3580	939	14715
CARBON MONOX/INHALATION/HAZCHEM	805	843	910	973	250	3781
Carbon Monoxide/Inhalation/Hazchem/CBRN					665	665
Cardiac or Respiratory Arrest / Death					5277	5277
CARDIAC/RESPIRATORY ARREST	6896	6870	7528	7635	2029	30958
CHEST PAIN	74785	74344	79488	85063	22752	336432
Chest Pain (Non-Traumatic)					56929	56929
CHOKING	2274	2439	2641	2725	2522	12601
Convulsions/Fitting	30180	32359	34538	34774	35387	167238
Diabetic problems	13037	12656	13274	13110	13098	65175
Drowning (Near)/Diving Accident					119	119
DROWNING(NEAR)/DIVING ACCIDENT	149	134	166	186	39	674
ELECTROCUTION	282	300	305	305	67	1259
Electrocution /Lightning					220	220
Eye Problems / Injuries					1443	1443
EYE PROBLEMS/INJURIES	1633	1730	1774	1887	454	7478
Falls					92329	92329
FALLS/BACK INJURY (TRAUMATIC)	95497	109788	116499	121425	33009	476218
Haemorrhage/Lacerations	34397	33628	34316	34973	35851	173165
HCP Admission Protocol			24675	69391	20755	114821
Headache	9082	9481	9987	10349	11414	50313
Health Care Professional Admission Protocol					70656	70656
HEART PROBLEMS	6113	8743	9127	9376	2590	35949
Heart Problems / A.I.C.D.					8273	8273
Heat/Cold Exposure	245	207	153	172	258	1035
Inaccessible Incident / Other Entrapments (Non-Vehicle)					149	149
INDUSTRIAL/MACHINERY ACCIDENTS	217	207	256	215	32	927
Overdose / Poisoning (Ingestion)					15510	15510
OVERDOSE/INGESTION/POISONING	20659	19649	20448	21449	5764	87969
PANDEMIC FLU					8573	8573
PREGNANCY/BIRTH/MISCARRIAGE	22764	22760	23919	23228	6176	98847
Pregnancy/Childbirth/Miscarriage					16268	16268
Psychiatric/Abnormal Behaviour/Suicide Attempt					13723	13723
PSYCHIATRIC/SUICIDE ATTEMPT	14201	15089	16062	17152	4795	67299
Sick Person (Specific Diagnosis)					66813	66813
SICK PERSON(SPECIFIC DIAGNOSIS)	69414	70020	69647	72090	17739	298910
STAB/GUNSHOT WOUND	2483	2594	2587	2477	608	10749
Stab/Gunshot/Penetrating Trauma					1864	1864
STROKE (CVA)	11116	11396	11970	12815	16673	63970
TRAFFIC ACCIDENTS (RTA)	21828	21544	24164	23546	5493	96575
Traffic/Transportation Accidents					17318	17318
Transfer/Interfacility/Palliative Care	21	7	3878	169	33	4108
Traumatic Injuries (specific)					21304	21304
TRAUMATIC INJURIES, SPECIFIC	42100	29842	29028	29618	6932	137520
Unconscious/Fainting (Near)					56783	56783
UNCONSCIOUS/PASSING OUT	60200	71193	73975	77274	19769	302411
UNKNOWN PROBLEM	13200	10523	11087	11665	2753	49228
Unknown Problem (Collapse 3rd Party)					8993	8993
Total Incidents	914341	927843	951377	981319	1015515	4790395