



Reference: 0678

Request:

Received: 12/04/2010

Could you please supply me with the following information relating to IM&T:

1. Corporate Management Structure - structure of the Trust headed by the Chief Executive
2. IM&T Strategy 2010/11 - the Trust's Corporate IM&T strategy. Please provide full contact details of the manager within the organisation that holds the ICT Strategy contact name, job title, email and telephone number?
3. IM&T Business Plan - the IM&T Department's business plan
4. IM&T Structure - the IM&T Department's Structure, contact names, telephone numbers and email address



Response:

Response: 12/04/2010

Dear

Thank you for your request for information, placed under the Freedom of Information Act (2000).

1. See

http://www.londonambulance.nhs.uk/talking_with_us/freedom_of_information/classes_of_information/who_we_are_and_what_we_do.aspx

2. See

http://www.londonambulance.nhs.uk/talking_with_us/freedom_of_information/classes_of_information/our_policies_and_procedures.aspx

http://www.londonambulance.nhs.uk/about_us/who_we_are/trust_board/trust_board_members.aspx

3. Our IMT Business Plan is included within our IMT Strategy - See

http://www.londonambulance.nhs.uk/talking_with_us/freedom_of_information/classes_of_information/our_policies_and_procedures.aspx

5. See

http://www.londonambulance.nhs.uk/talking_with_us/freedom_of_information/classes_of_information/our_policies_and_procedures.aspx

Gary Bassett

Head of Patient Experiences
London Ambulance Service NHS Trust



Further request:

Received: 16/04/10

I was unable to find all information I applied for, IM&T Structure with names of main people who makes decisions in that department.



Further Response:

Responded: 19/04/2010

Dear

Thank you for your further email.

Our HQ switchboard number is 020-7921-5100. The generic email address for the Trust is [name].[surname]@lond-amb.nhs.uk but please see:

http://www.londonambulance.nhs.uk/talking_with_us.aspx

for information about placing enquiries to the Trust.

The Chief Executive takes the view that s36 exemption applies in that to release contact information of individual employees would be prejudicial to the conduct of public affairs by causing potential approaches to managers who have no authority in this respect. This is because the Trust adheres to both NHS tendering and public sector procurement guidelines and speculative email and telephone approaches to managers are unwelcome. The senior responsible manager is the Director for IMT, as indicated.

We are aware that the public interest test applies and have taken into account that disclosure may promote accountability and transparency for the decisions taken by the officers concerned; we conclude that this consideration is satisfied by publication of accounts and scrutiny by the regulatory authorities. The Trust has therefore concluded that the public interest in maintaining the exemption outweighs the public interest in disclosure

In closing, it remains for me to advise you that if you are dissatisfied with the Trust's response to your request you have a right to complain to the Trust and should set out your concerns to Mr Peter Suter, Director of Information Management & Technology, London Ambulance Service NHS Trust, 220 Waterloo Road, London SE1 8SD. If you then still remain dissatisfied, you have a right under Section 50 of the FOIA to seek a determination from the Information Commissioner on whether the Act has been properly applied by the Trust. For more information, please see www.ico.gov.uk

Yours sincerely

Gary Bassett

Head of Patient Experiences

London Ambulance Service NHS Trust