



Ref: 0657

Request:

Received: 02/03/2010

I would like to make a request for information under the Freedom of Information Act. Please can you send me the following information in regards to the organisation's key contacts:

- Director/Head of Finance- highest position please
- Director/Head of Procurement- highest position please
- Director/Head of Information, Communication and Technology (ICT) - highest position please
- ICT Manager
- Hardware Manager
- Network Manager
- Software Managers
- Infrastructure Manager
- GIS Manager
- ICT Security Manager
- ICT Systems Manager
- Web Manager
- ICT Operations Manager
- Customer Service Manager
- Identity Management Manager
- ICT Project Manager- highest position please

In regards to my request, with the ICT contacts please do not just send me the ICT director's contacts details, please look through the organisations ICT structure to see which contact is relevant to the job titles I have requested. Some of the contacts I have requested may not relate exactly to the organisation but please send me the closest match.

Also PLEASE DO NOT REPEAT CONTACTS

For each contact could you please send me their FULL NAME, ACTUAL JOB TITLE, DIRECT CONTACT NUMBER and their DIRECT EMAIL ADDRESS?

Please see the attached spreadsheet and input the data within the spreadsheet.

Kind Regards,



Response:

Responded: 03/03/2010

Dear

Thank you for your request for information, placed under the Freedom of Information Act (2000).

Details of Trust Directors are available at:

http://www.londonambulance.nhs.uk/about_us/who_we_are/trust_board/trust_board_members.aspx.

Our Head of Procurement is Mr Richard Deakins.

Our HQ switchboard number is 020-7921-5100.

The generic email address for the Trust is [name].[surname]@londonamb.nhs.uk but please see

http://www.londonambulance.nhs.uk/talking_with_us.aspx

for information about placing enquiries to the Trust.

As regards the reminder of the information you seek, the Chief Executive takes the view that s36 exemption applies in that to release this information would be prejudicial to the conduct of public affairs. The Trust adheres to both NHS tendering and public sector procurement guidelines. Release of the information requested could lead to the disruption of business via approaches of a commercial nature to managers who are not in a position to respond.

We are aware that the public interest test applies and have taken into account that disclosure may promote accountability and transparency for the decisions taken by the officers concerned; we conclude that this consideration is satisfied by publication of accounts and scrutiny by the regulatory authorities. The Trust has therefore concluded that the public interest in maintaining the exemption outweighs the public interest in disclosure

For your information, as we receive innumerable requests of this nature all departmental structure charts are published on our website at the link indicated above.



In closing, it remains for me to advise you that if you are dissatisfied with the Trust's response to your request you have a right to complain to the Trust and should set out your concerns to Mr Peter Suter, Director of Information Management & Technology, London Ambulance Service NHS Trust, 220 Waterloo Road, London SE1 8SD. If you then still remain dissatisfied, you have a right under Section 50 of the FOIA to seek a determination from the Information Commissioner on whether the Act has been properly applied by the Trust. For more information, please see www.ico.gov.uk

Yours sincerely

Gary Bassett
Head of Patient Experiences
London Ambulance Service NHS Trust