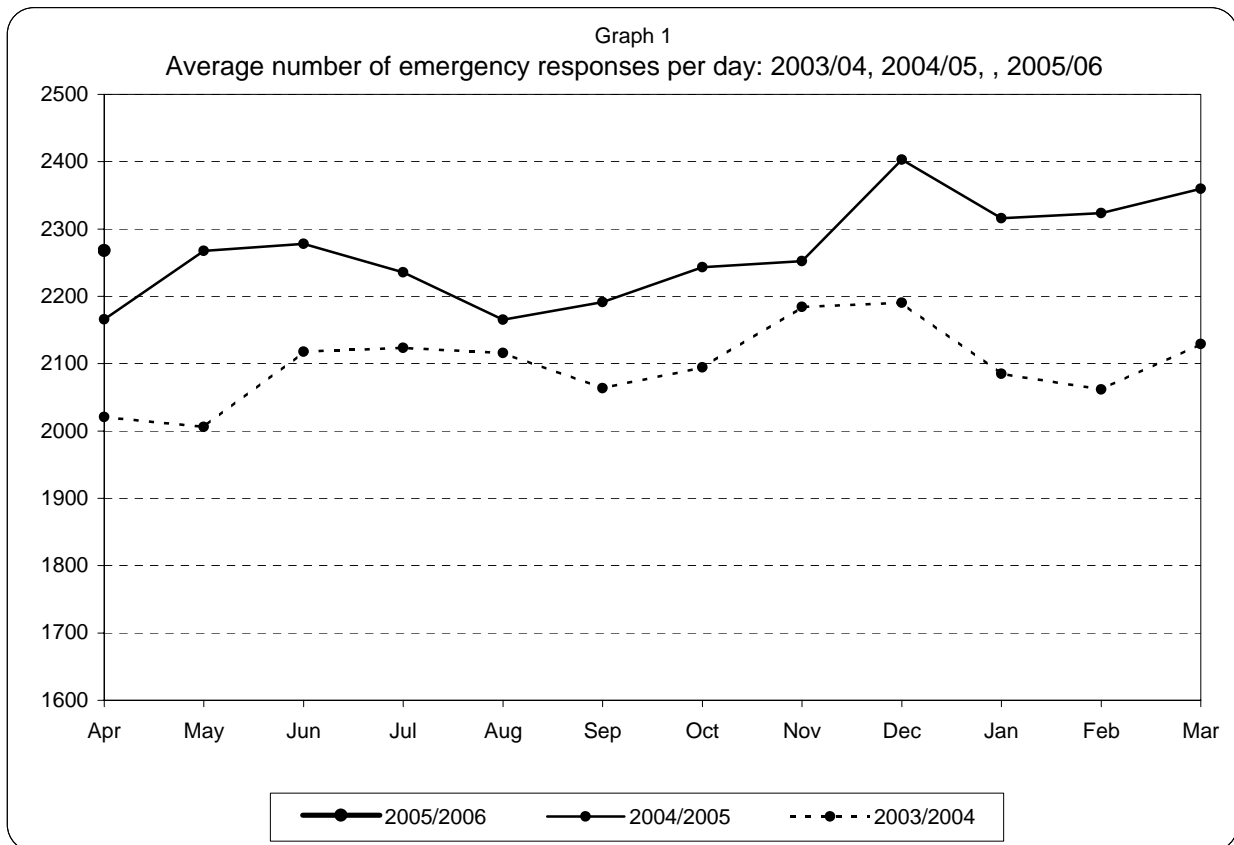
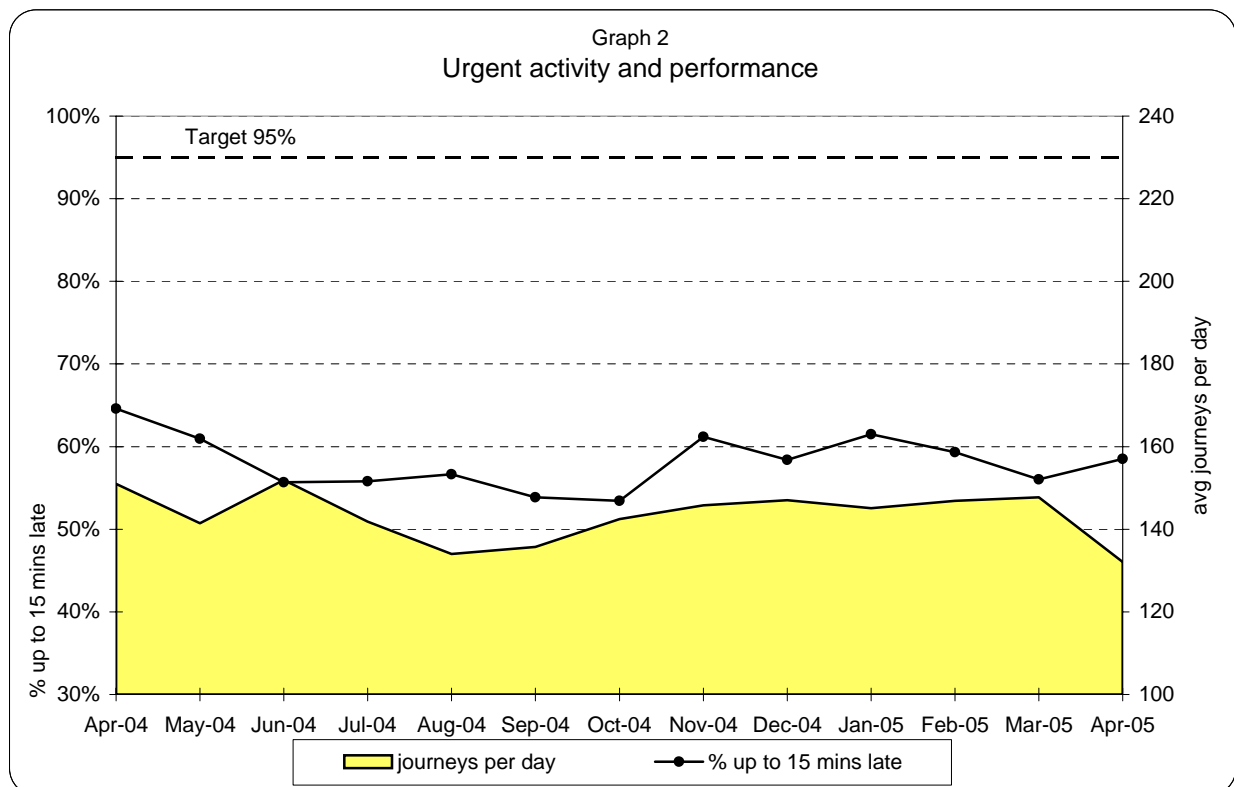


**London Ambulance Service NHS Trust
Accident and Emergency Service
Emergency activity and Urgent activity and performance**



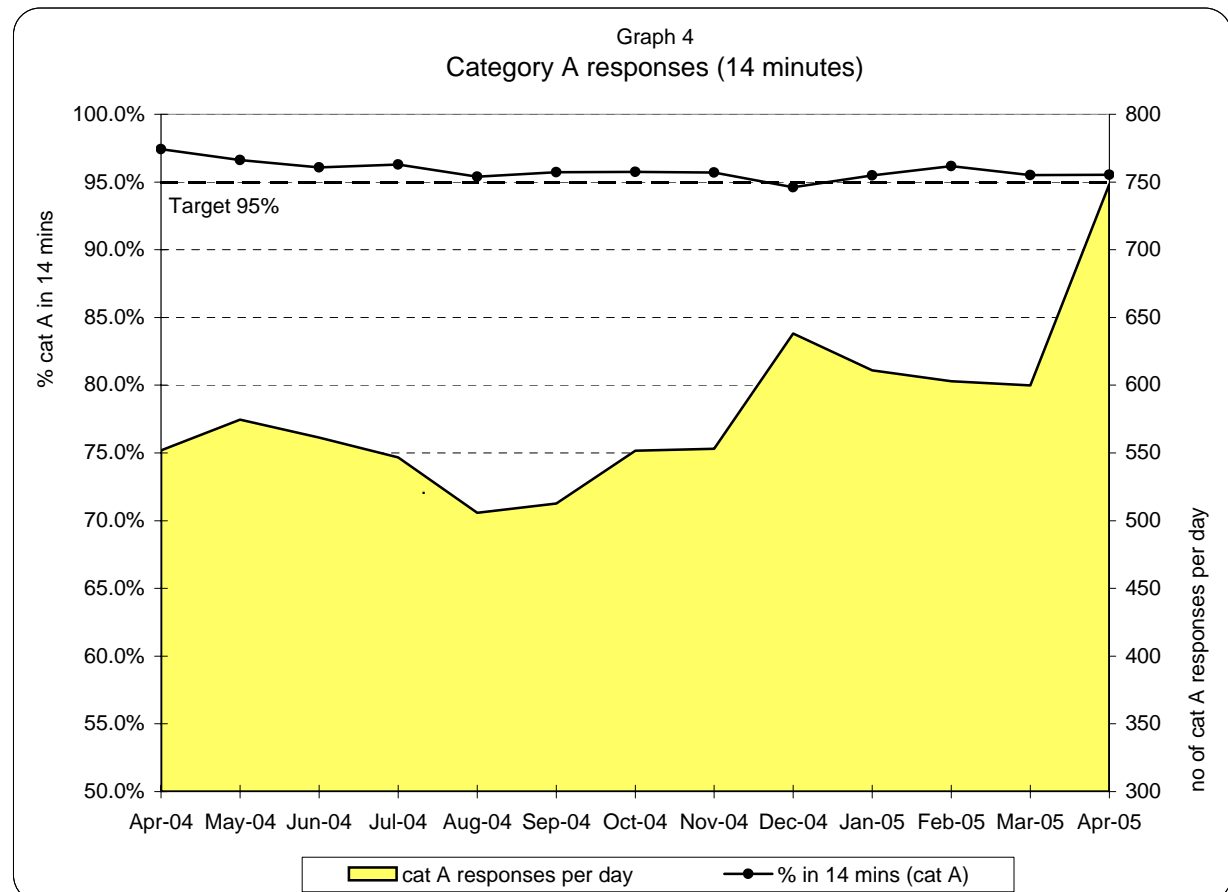
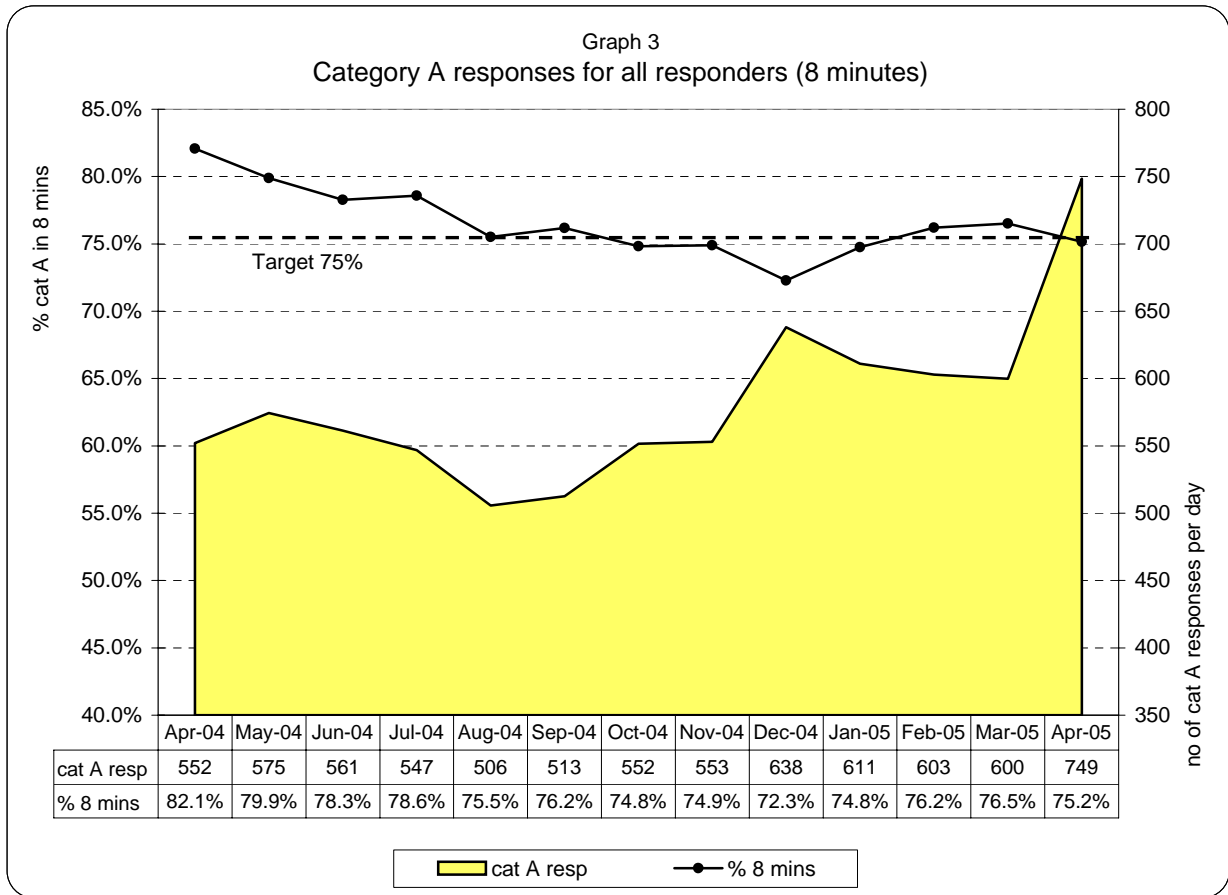
Emergency responses: monthly and year to date comparison

Apr 05 v Apr 04	Apr 05-Apr 05 v Apr04-Apr 04
+4.7%	+4.7%

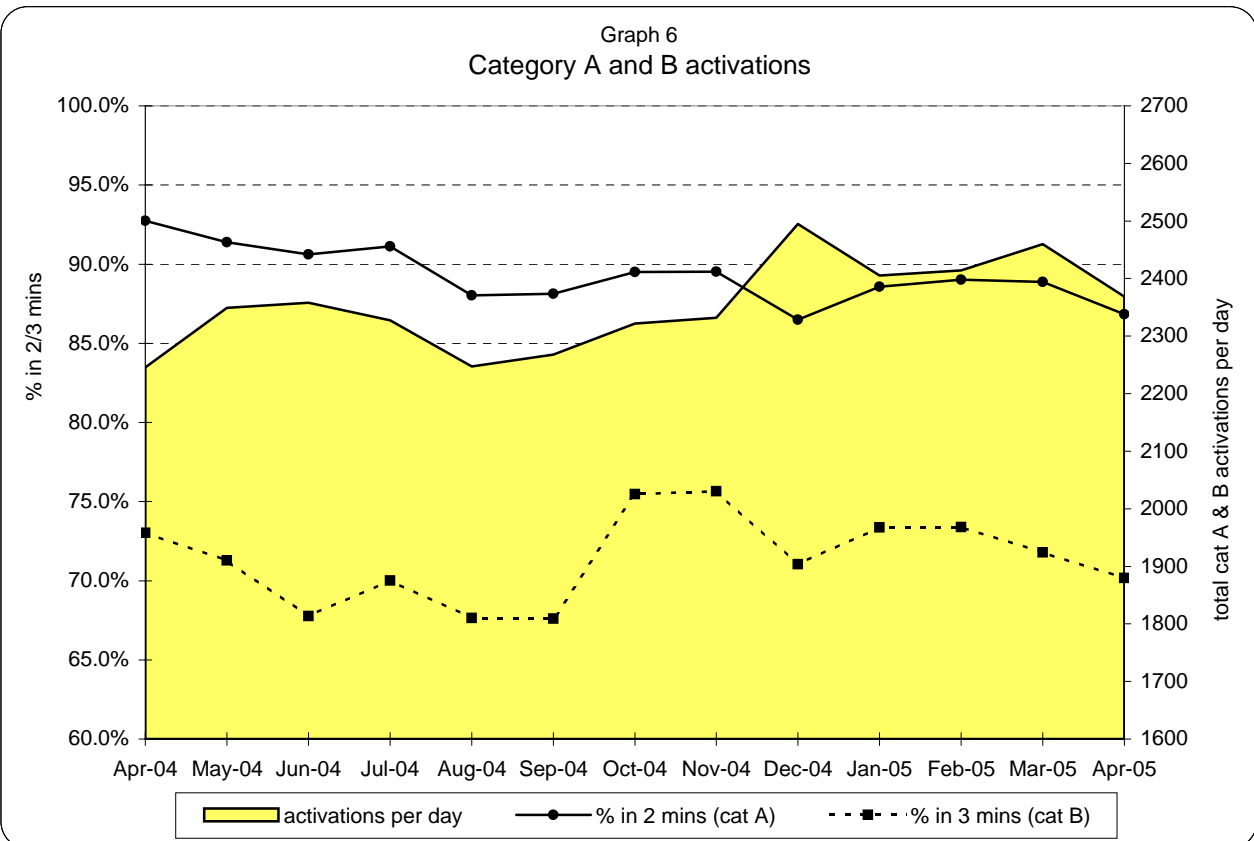
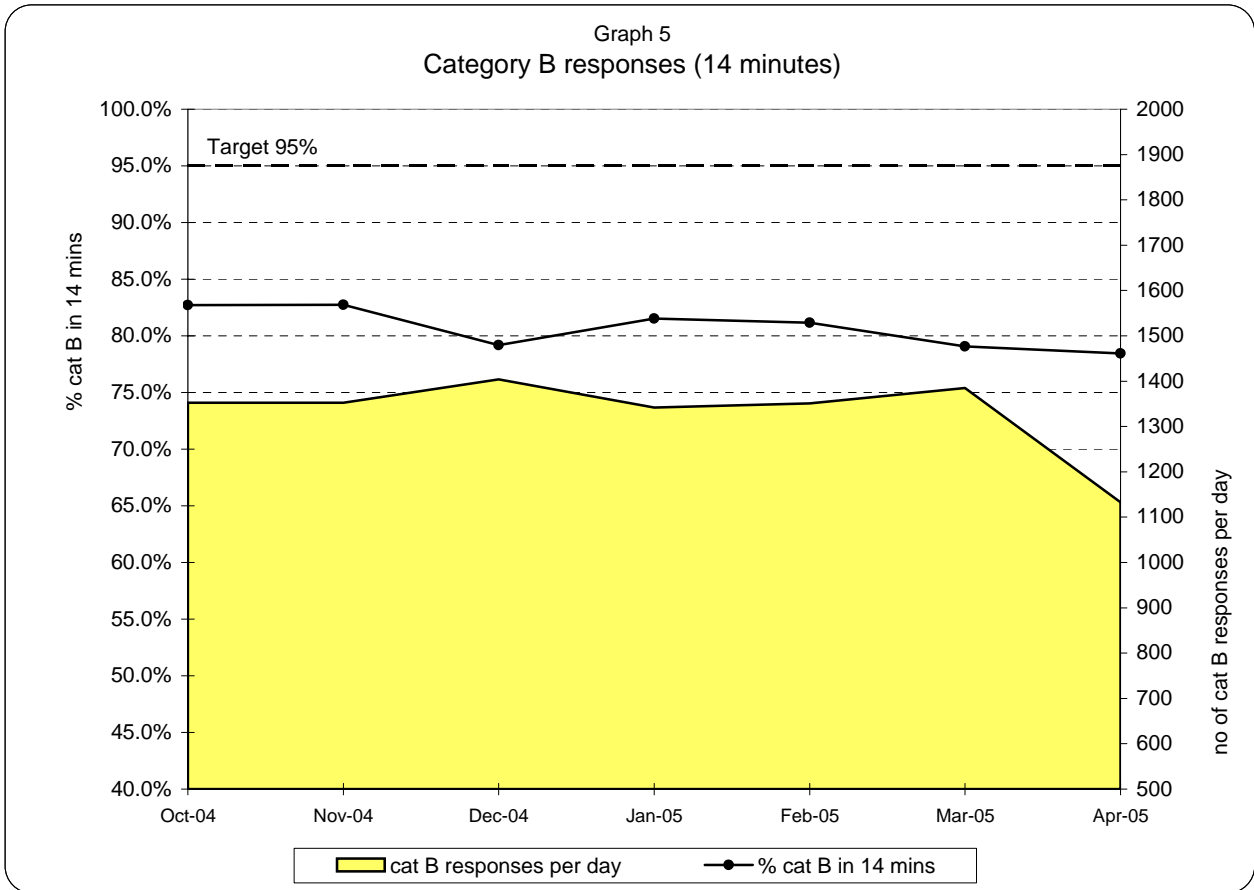


Note: Urgent performance measures the arrival at hospital time against requested arrival time (target=95% of patients to arrive no more than 15 mins after time requested)

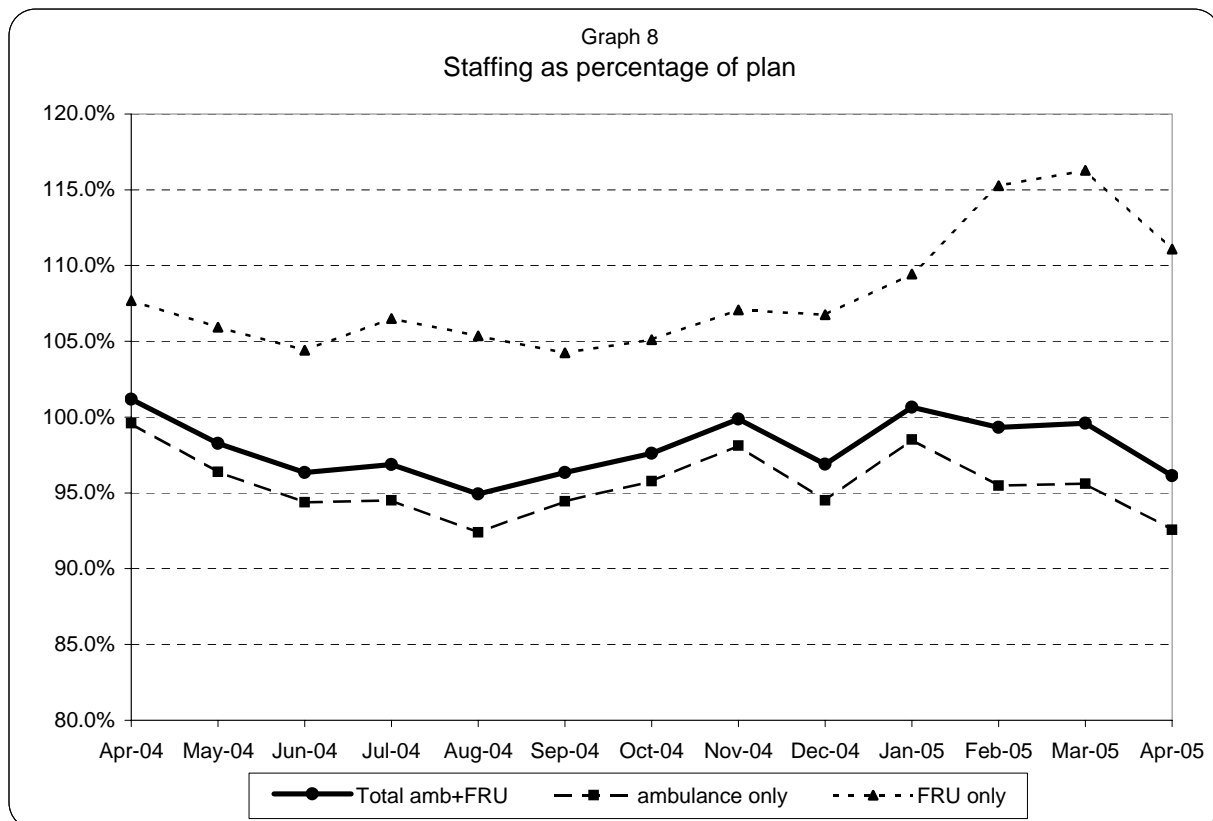
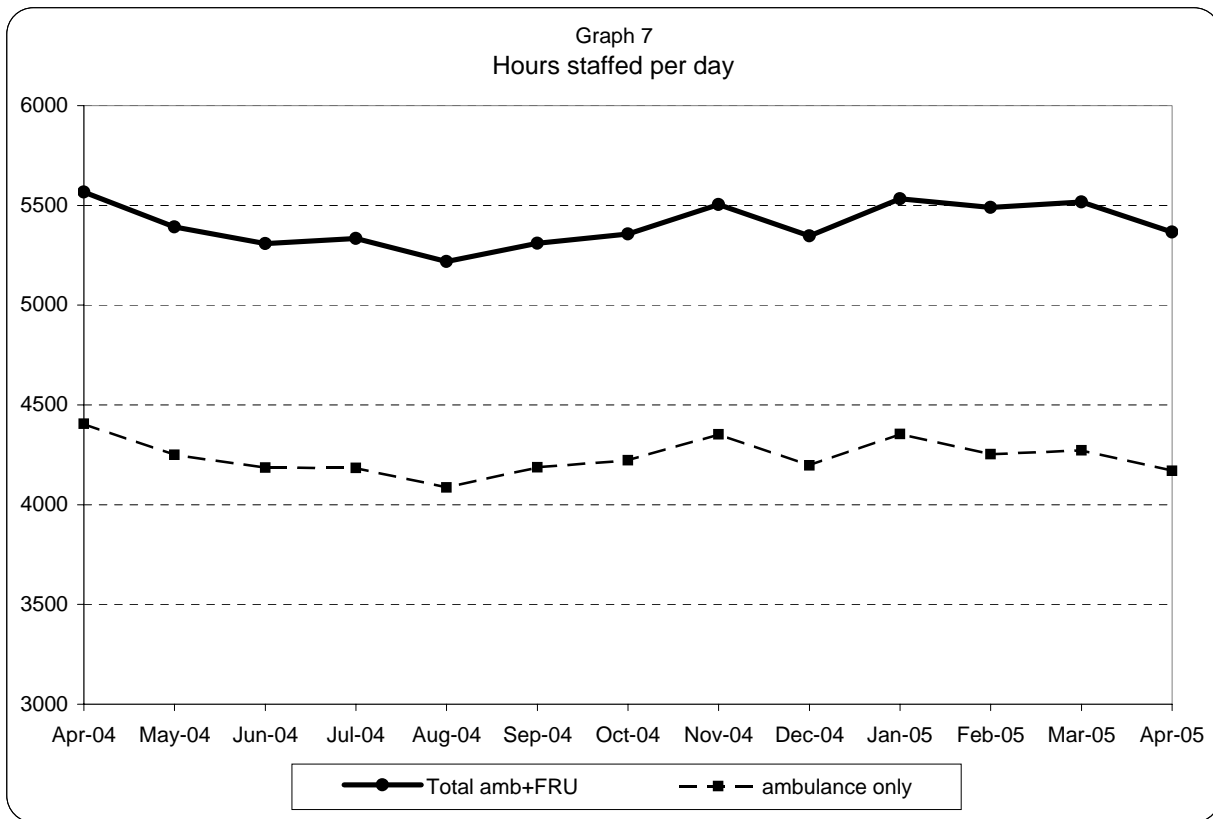
**London Ambulance Service NHS Trust
Accident and Emergency Service
Emergency responses: 8 and 14 minute response activity and performance**



**London Ambulance Service NHS Trust
Accident and Emergency Service
Emergency responses: 14 minute response activity and performance (cat B)**



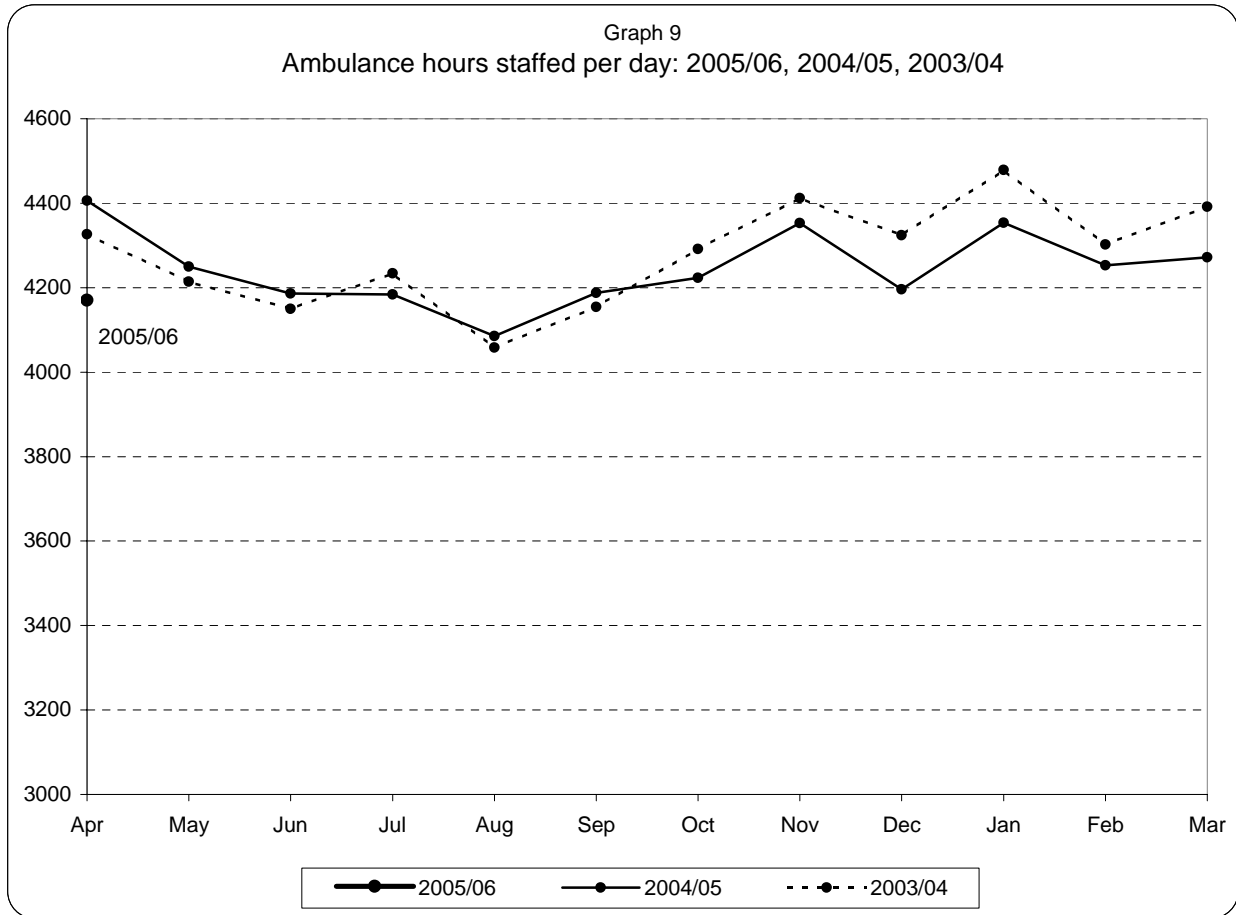
**London Ambulance Service NHS Trust
Accident and Emergency Service
Ambulance and FRU staffing**



Note:

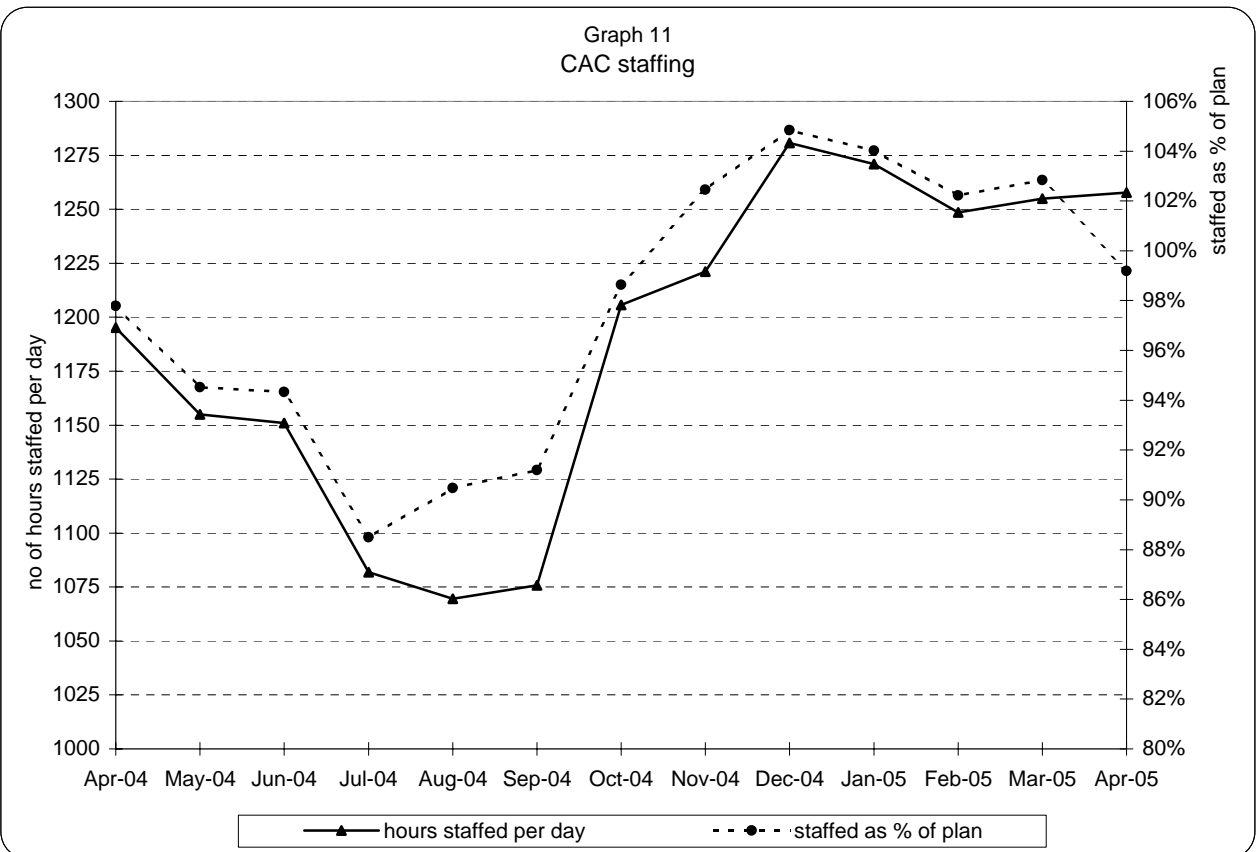
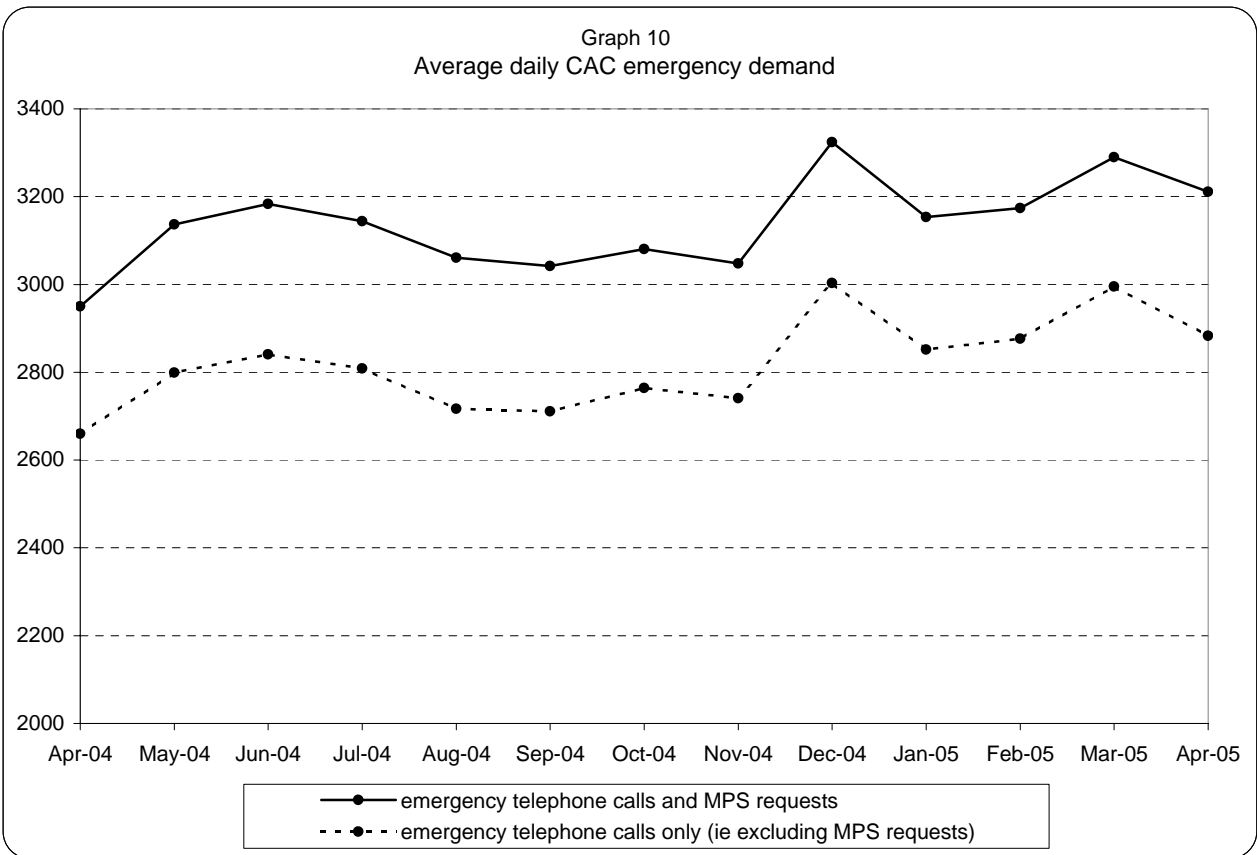
1) staffed = plan + additional - unmanned - single

**London Ambulance Service NHS Trust
Accident and Emergency Service
Yearly comparison of ambulance staffing**

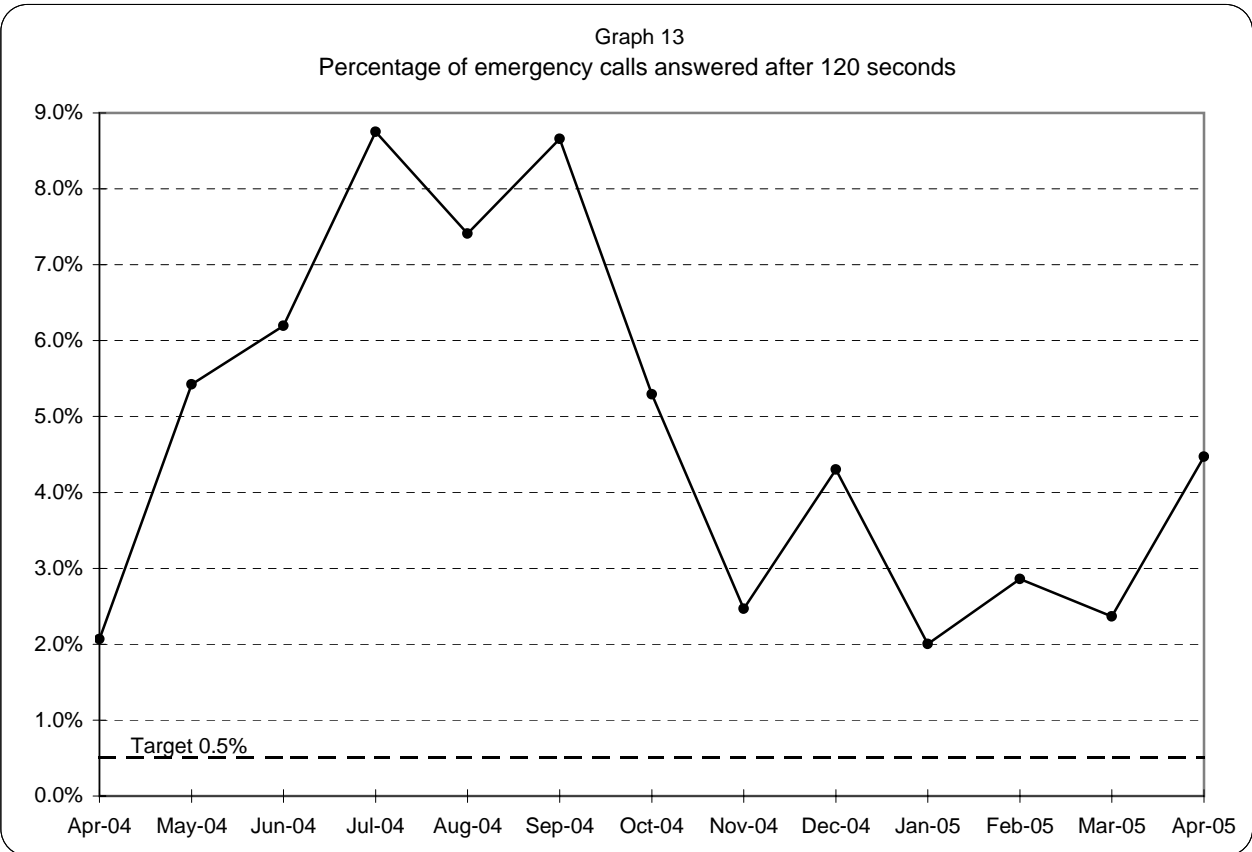
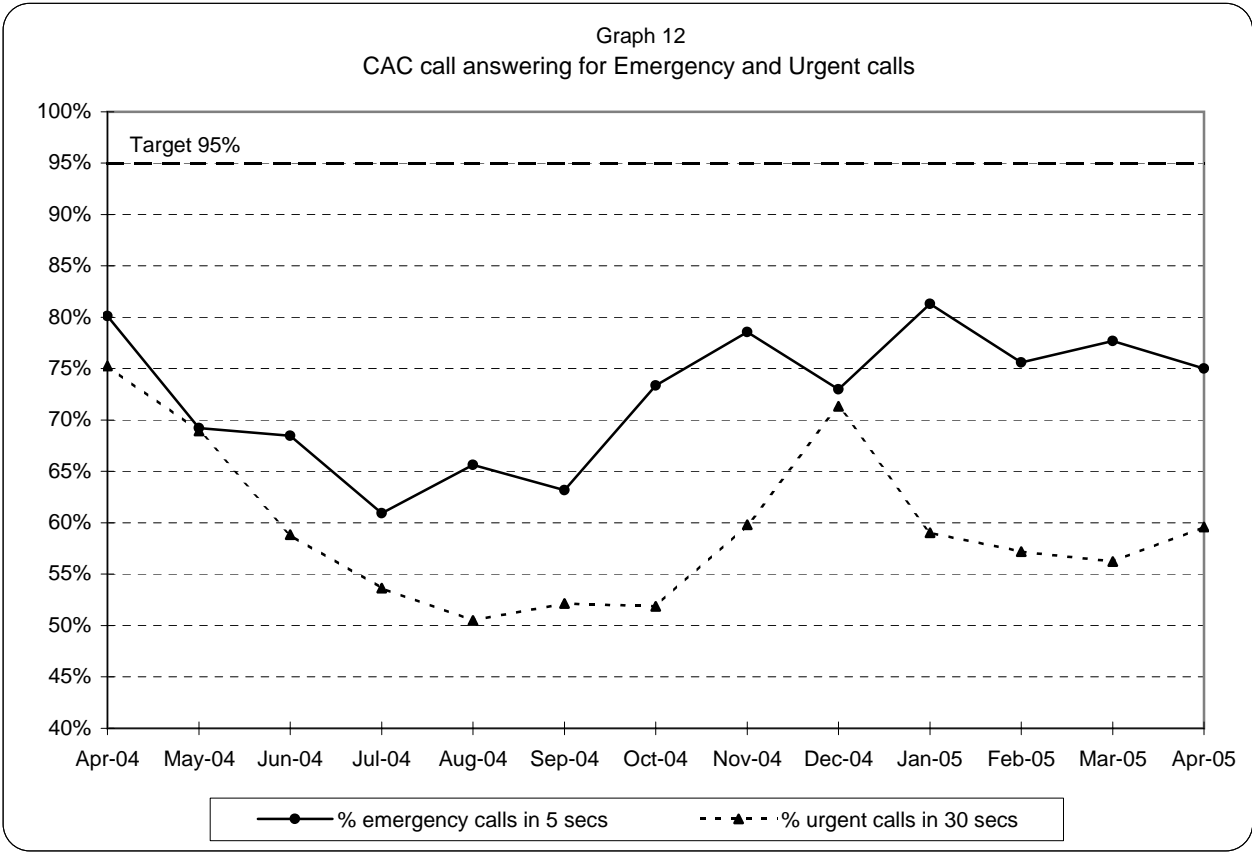


Note:staffed = plan + additional - unmanned - single

**London Ambulance Service NHS Trust
Accident and Emergency Service
CAC activity and staffing**



**London Ambulance Service NHS Trust
Accident and Emergency Service
CAC call answering performance**



Note: 95% target applies to both Emergency and Urgent call answering