

GP News



London Ambulance Service **NHS**
NHS Trust



"The London Ambulance Service (LAS) believes it is important to keep in touch with GPs. We hope you enjoy this month's newsletter and we welcome your feedback."

Clinical Quality Group

The London Ambulance Service has continued to develop a good working relationship with its commissioners and cluster clinical representatives through the **Clinical Quality Group (CQG)**. We have invited GP representatives from across London to work with us on developing strategy and sharing best practice with the GP community across London.

Meetings are held bi-monthly with presentations from both internal and external speakers, as well as discussions regarding achievement of planned activity and outcomes.



Did you know?

There's a GP page on our website:

www.londonambulance.nhs.uk/gp

LAS contact details

Address:
220 Waterloo Road
London
SE1 8SD

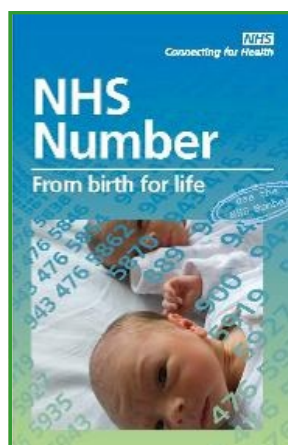


Tel:
020 7783 2000



Please send enquiries to:
LAS.GP-Enquiry@lond-amb.nhs.uk

NHS Number



One key area of development during the current financial year relates to the capture of a patient's NHS number.

All patients who are managed by the LAS have documentation created, but the majority of this is paper-based and most patients are not aware of their NHS number so it is difficult to collect this key detail.

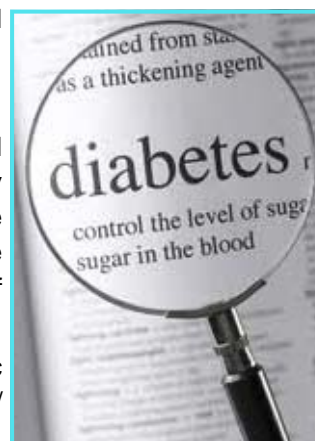
NHS Number Pilot - Five pilots are being run to establish the ease and accuracy of trying to capture the patient's NHS number at key points of the patient journey. One of these focuses on collecting it at point of source when a healthcare professional calls the LAS to transfer one of their patients. The success of these pilots will be evaluated by the end of March 2013.

Diabetes Referrals

From 15th October, the London Ambulance Service has started to refer specific groups of diabetic patients to their GPs.

These include:

- 1) Any patient aged over 40yrs with no diabetes diagnosis and who presents with a blood sugar value above 8-13mmol/l. They may also require a follow-up involving a fasting blood glucose test and a referral occurring within 2-3 weeks of the call. If the BM is above 13mmol/l the referral will occur within 24/48hrs of the call.
- 2) Any insulin-dependent diabetic who has a hypoglycaemic episode and refuses conveyance to hospital post treatment/recovery, and who may require medication or a general review.



Appointment of New Chief Executive



The LAS is pleased to announce the appointment of Ann Radmore as the organisation's new Chief Executive.

Ann, who is currently the Chief Executive of NHS South West London will begin her new role at the end of the year. Read more on our website:

www.londonambulance.nhs.uk