

Introducing the London Ambulance Service NHS Trust

The London Ambulance Service (LAS) is the largest free ambulance service in the world, caring for more than one and a half million patients every year.

We are the only London-wide NHS Trust and are at the frontline of the NHS in the capital.

We have two main functions - the provision of an Accident and Emergency service to respond to 999 calls and the Patient Transport Service, which performs an important role in taking patients to and from their hospital appointments.

In addition, we also manage the Emergency Bed Service, which co-ordinates registers of specialised care facilities available across London, along with some national monitoring services.

We serve an area of approximately 620 square miles. Broadly speaking, our boundaries run from Heathrow in the west to Upminster in the east, and from Enfield in the north to Purley in the south.

We attained NHS Trust status in April 1996 and are managed by a Trust Board, which is made up of a non-executive chairman, our chief executive, five non-executive directors, an associate director and four executive directors.

As an integral part of the NHS in London, we work very closely with hospitals and other healthcare professionals, as well with as the other emergency services.

We are committed to developing and improving the service we can provide to people who live, work in or visit London maintaining us as a world-class ambulance service.

Fleet and Workshops

The LAS fleet covers around seventeen million miles a year and is maintained by a team of motivated & dedicated multi-skilled workshop technicians, currently working from 12 well equipped modern workshops.

There are also 12 mobile workshops available to visit sites for out of hours or weekend repairs.

The challenge of meeting the demands placed upon such an essential fleet is both exciting and rewarding. There is a constant need to flex plans and adapt to the changing environment, both situational and with regard to advances in vehicle technological developments.

The LAS fleet currently consists of 950 vehicles including accident and emergency ambulances, patient transport vehicles, motorcycle response units (MRUs), high-powered rapid response units (RRUs), emergency control vehicles (ECVs) that act as mobile control and command centres at major incidents, and incident support vehicles (ISVs) used to transport vital emergency equipment to major incidents and places where terrain or access is difficult for ambulances.

The London Ambulance Service Fleet Support department currently employs a diverse workforce of 75 from many cultures and backgrounds including managers, administration staff, multi-skilled technicians, auto electricians and other specialist workshop staff.

The fleet department plays an essential role in supporting the LAS to achieve its tough government targets and KPIs. Professional people who are able to help us drive forward improvements, challenge current practice and bring fresh ideas will find the LAS a supporting organisation that recognises and rewards great performance.



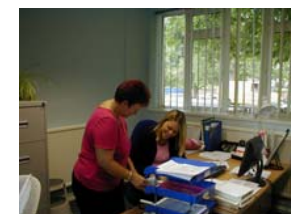
One of the 12 present well equipped workshops. LAS is currently working with staff and unions on plans to develop larger better equipped facilities, that offer additional services to operations, ensuring more work is undertaken in house by directly employed skilled labour working in excellent conditions.

It is essential the Fleet Support Department maintain a close working relationship with the front line operational staff, effective regular communications are also essential to ensure issues are highlighted and dealt with quickly. Technicians solve and deal with problems at the front line of LAS.



The experience and skills you bring with you will be developed and challenged further by ensuring the diverse LAS fleet always maintains high levels of availability and reliability.

The complex job of LAS fleet administration is taken care of by a small dedicated team; you will supply this team with essential information allowing full compliance with DfT legislation and EU regulations. Workshop safety and training is also an important part of the role, which you will contribute to.



The LAS is committed in supporting staff with their personal development plans, both technical and managerial. With hard work there can be opportunities for motivated & dedicated individuals to progress to higher grades and management roles.

FAQ's

Which workshop would I be assigned to?

In the first instance you will be assigned to the workshop/s which are advertised but as and when vacancies become available in other workshops you may wish to transfer.

What training opportunities will I have?

Training is provided as and when required both pan-London and on an individual bases. Specialist training is provided to equip you with the skills and knowledge to service, diagnose and repair faults on a range of specialist equipment.

What development opportunities will I have?

Not only is the LAS committed to developing its staff to ensure they maintain their skill level but also to equip them with additional skills, knowledge and confidence in order for them to progress in specialist technical areas or into management roles.

Are tools provided?

You will be expected to have a comprehensive range of personal tools. In addition the service provides specialist workshop tools and equipment.

What categories of vehicle driving entitlement will I need to hold on my licence?

You will need to hold a full UK licence which is acceptable to our insurers with driving entitlement categories B and C1.

Will there be opportunities for me to do overtime?

Yes, overtime is available to meet the needs of operational requirements

Do you employ apprentices on fully indentured modern vehicle apprenticeships?

We are working towards introducing a modern motor vehicle apprenticeship scheme in the near future.

What qualifications and experience do I need?

You will be expected to demonstrate a thorough underpinning knowledge of vehicle systems and dynamics either through a served apprenticeship, City & Guilds level 3 or an equivalent qualification and or experience.

Employment Information

Hours of Work

Normal working hours will be 37½ per week exclusive of meal breaks.

Payment of income

Payment will normally be paid on 27th of each month. Payment to all staff is by bank credit transfer.

Leave and Public Holidays

Entitlement is based on total length of NHS service and is on the following scale:

Up to five years NHS/LAS service	27 days
After five years NHS/LAS service	29 days
After ten years NHS/LAS service	33 days

In addition, you are entitled to 8 General Public Holidays.

Sickness Allowance

Entitlement to sickness allowance is determined by the length of service.

Pension Scheme

All employees are eligible to join The National Health Pension Scheme.

Equal Opportunities

The London Ambulance Service is committed to a policy of equality of opportunity in employment and in recruitment.

Trade Unions

The London Ambulance Service is proud of its good industrial relations and supports a system of joint collective bargaining and all staff are encouraged to join a recognised Trade Union.

If you are interested in joining the LAS Fleet Support Department please give us a call on 020 7887 6638 or send an email to recruitment@lond-amb.nhs.uk to see what current vacancies we have available.



London Ambulance Service **NHS**
NHS Trust

Welcome to Fleet Support Services



www.londonambulance.nhs.uk