

# EQUALITY IMPACT ASSESSMENT TOOL & GUIDANCE



London Ambulance Service **NHS**  
NHS Trust

## We need to undertake Equality Impact Assessments because:

- ❖ All public bodies need to carry out Equality Impact Assessments of their policies, services, functions, etc. in line with equalities legislation.
- ❖ We need to make sure that we are properly serving our diverse local communities and our services are accessible to all
- ❖ Equality impact assessments actively support the delivery of our Equality & Inclusion Strategy and Policy and help us meet our equality & inclusion objectives, as a service provider, procurer of services, employer & decision making body

## What is an Equality Impact Assessment?

An Equality Impact Assessment is a systematic way of looking at current or proposed policies, services, functions etc. to identify the effect they have on different equality strand groups. Equality Impact Assessments help you to anticipate any consequences of your policies, services and functions etc. so that as far as possible any negative consequences for any equality strand group can be eliminated, minimised or counterbalanced by other measures. They also provide you with an opportunity to promote positive outcomes, such as positive relations between different racial groups and more targeted services.

## When should you undertake an Equality Impact Assessment?

- ❖ During the early stages of developing your policy, service, function etc. so that it can help you become aware of any relevant information, which will enhance your policy/service development

- ❖ During a review of your policy etc – it will enable you to identify any relevant equality & inclusion issues as well as making you aware of any opportunities to promote equality & inclusion

## **Why else should we carry out Equality Impact Assessments?**

### **They help us to:**

- ❖ Identify whether we are excluding any equality strand groups or individuals from the benefits of our policies, functions, services etc.
- ❖ Identify any direct or indirect discrimination
- ❖ Consider any alternatives to address any adverse impact arising and exploit all opportunities to seek positive benefits, such as improving community relations, addressing health inequalities etc.
- ❖ Integrate equality & inclusion into all our policymaking and service delivery
- ❖ Focus our services and resources more efficiently and thus improve the quality of our services, employment, decision making and engagement
- ❖ Demonstrate to our regulators our systematic and holistic approach to equality & inclusion

### **It is also a requirement under equalities legislation:**

- ❖ The Race Relations (Amendment) Act 2000 placed a duty on public bodies to produce a Race Equality Scheme and to carry out Equality Impact Assessments of proposed and existing policies, functions and services etc. in order to identify and address any adverse impact. Results were to be published and any agreed actions implemented and monitored.
- ❖ The Disability Discrimination Act 2005 (DDA) put a duty on public bodies to eliminate discrimination against disabled people and promote disability equality in access to services, service delivery and employment, requiring public bodies to produce a Disability Equality Scheme, which set out actions to promote equality of opportunity for disabled people. Additionally, public authorities were required to involve disabled people in policy development.
- ❖ The Equality Act 2006 introduced a new public duty aimed at eliminating discrimination on the grounds of gender and promoting gender equality. Public authorities were required to produce a Gender Equality Scheme, including an equal pay policy and audit and to tackle occupational segregation; the remit included women, men and transsexual people. This Act

also extended the duty on public bodies not to discriminate on the grounds of sexual orientation or religion or belief in relation to the provision of goods, facilities and services, education and the carrying out of public functions.

- ❖ Employment Equality Regulations: The Employment Equality Regulations (Religion or Belief) came into force on December 2 2003; the remit of this legislation also included anyone with no religion or belief. The Employment Equality (Sexual Orientation) Regulations came into force on December 1 2003; in these regulations sexual orientation was defined as being a sexual orientation towards either persons of the same sex, persons of the opposite sex or persons of the same sex and of the opposite sex. The Employment Equality (Age) Regulations came into force on October 1 2006; these regulations carried implications for the employment of younger and older people.

### **What else will Equality Impact Assessments help us to achieve?**

We will not undertake equality impact assessments purely to satisfy our statutory duties as a public body and NHS Trust. We want to be innovative in the way we carry them out, to make them into a business tool to change health outcomes for our patients and customers for the better, improve our employment practices for our staff and become a more inclusive decision making organisation, which actively and holistically engages with all our diverse communities. Carrying out equality impact assessments will help show how we are making progress against the Care Quality Commission standards. It will also help us to ensure that we work within a human rights framework of equality and fairness, dignity and respect for all.

### **Whose responsibility is it?**

Whenever a review of a policy or service etc. is required, the manager responsible for that policy or service is responsible for carrying out the equality impact assessment. She/he needs to get a team of people together to do the equality impact assessment together and arrange in advance of the equality impact assessment for all team members to access the equality impact assessment training. This team should include a "critical friend", someone outside the work area (this could be a service user, staff side representative or relevant colleague from a different department). Carrying out equality impact assessments as a team not only will enable you to develop any ideas you have about the policy or service better, it will also allow you to have a more holistic idea of its impact, since the project team will bring together different experiences. The equality impact assessment should be

entered into the online e-tool, with each section agreed by the team. It may be that the specific policy/function/service etc. is closely connected to another one within the service; in this case, it may make sense to undertake a joint equality impact assessment.

### **What are the possible outcomes of your equality impact assessment?**

**Your assessment should show that you have reached one of three possible outcomes:**

**Outcome A** – Your policy/service/function is not likely to result in any adverse impact for any equality strand group and promotes equality of opportunity.

**Action** - You need to have the completed equality impact assessment approved by your Director, stored in a shared drive and sent through to the Communications Team for publication on the Trust's website. You still need to ensure you complete the monitoring and review section in this proforma to enable you to check that any desired outcomes are delivered.

**Outcome B** – The impact assessment shows that your policy/service/function is not likely to result in any adverse impact for any equality strand group but equally does not promote equality of opportunity.

**Action** – As a member of an NHS Trust dedicated to continuously improving its services and organisational practice, you should look further to see if there is any lawful positive impact which could be delivered and discuss this with members of your project team. If there are any relevant actions which could be taken, please include them in the Action Plan, then follow the same steps as Outcome A.

**Outcome C** – The impact assessment shows that your policy/service/function is likely to have an adverse impact on particular equality strand groups or individuals.

**Action** – You need to consider whether the policy/service/function is lawful, for which you may need specialist advice and if not then how to mitigate or eliminate any adverse impact. This may involve:

- ❖ Finding another way to meet your policy or service objectives
- ❖ Adapting the policy/function/service etc. so that any adverse impact is removed

- ❖ If the impact assessment shows that some groups within equality strand groups face particular barriers or have different needs, identifying whether these can be addressed either through changing the policy/function/service or through another way

### **Action-planning**

Any actions you have identified which need to be carried out need to be put into your action plan, showing who will be responsible for carrying them out and the timescales.

### **Monitoring & review**

You will need to monitor your action plan to ensure the actions included have been carried out and have achieved their intended outcomes. After three years you need to revisit your impact assessment as a matter of good practice; this needs to happen sooner if there are any changes to your policy/service/function which might result in adverse impact on any of the equality strand groups.

### **What happens once you have completed your equality impact assessment?**

The manager, whose service/policy/function is being impact assessed, needs to send this through to her/his Service Director for approval. The impact assessment then should be placed on the relevant section on the shared drive and simultaneously sent through to the Communications Team for publication on the Trust's website.

### **Who can help if you have any queries?**

The Equality Impact Assessment e-tool has prompts and learning points to assist managers and teams with completion of the impact assessment. The Equality Impact Assessment face-to-face training will take staff through specific areas of difficulty/importance and a range of relevant scenarios. For any further assistance, please contact the Equality & Inclusion Team.

### **Further information on equality impact assessments can be found at:**

- A Practical Guide to Equality Monitoring (Department of Health – [www.dh.gov.uk/dr\\_consum\\_dh\\_digitalassets?@adh/@en/documents/digitalasset/dh\\_411684](http://www.dh.gov.uk/dr_consum_dh_digitalassets?@adh/@en/documents/digitalasset/dh_411684))

## APPENDIX 1 - INITIAL SCREENING TOOL

**Title of policy/service/function/procedure/programme/ or strategy being assessed:** Memorandum of Understanding between Metropolitan Police Service and London Ambulance Service NHS Trust on Seizure of Ambulances and Other Assets.

(Please remember that even informal policies & procedures need to be impact assessed.)

**Is it new**  **or revised**

(If revised, please attach a copy of the original Equality Impact Assessment.)

**Senior Manager Responsible:** Lee Brooks, AOM Control Services

**Department:** A&E Operations

**Section:** Control Services

### EQUALITY IMPACT ASSESSMENT SCREENING TEAM

Name	Department	Role
Lee Brooks	Control Services	AOM / Policy Writer and User
Samad Billoo	Control Services	Senior Staffside / Critical Friend
John Gough	Control Services	Clinical Advisor
Paige Pearson	Control Services	Resource Coordinator

**Date of screening**

28 September 2010

**Please summarise below the aims and objectives of this policy/service/function etc. including any intended outcomes.**

This memorandum of understanding aims to develop working relationships between the LAS and MPS by ensuring each organisational need is considered as part of any decision to seize LAS assets. The memorandum of understanding significantly applies to MPS police officers and Crime Scene Managers/Examiners and LAS Officers though all LAS operational staff should have an understanding of this policy to expedite any decision making process in the absence of an LAS officer.

**Please state below who is intended to benefit from this policy/service/function etc. and in what way.**

Public – By increasing ambulance availability by better managing LAS vehicle and asset seizure by the MPS  
 LAS Operational and Control Services staff – The MoU provides guidance relating to impounding vehicles and outlines the actions required of each organisation. It also protected the dignity of LAS employees when uniform is seized by the MPS.  
 MPS – The MoU outlines guidance relating to seizure of LAS vehicles and equipment and reminds the SIO of the need to take into consideration the impact of the seizure to the wider public.

**Please state in the table below whether the policy/service/function etc. could have any potential impact on any of the equality strand groups, whether service users, staff or other stakeholders**

<b>Equality Strand Group</b>	<b>Is there likely to be a positive or neutral impact in regard to:</b>	<b>If the impact is adverse, can this be justified on the grounds of promoting equality of opportunity for an equality strand group or for another reason?</b>
<b>Age</b>	Neutral	N/A
<b>Disability</b>	Neutral	N/A
<b>Gender</b>	Neutral	N/A
<b>Race</b>	Neutral	N/A
<b>Religion or Belief</b>	Neutral	N/A
<b>Sexual Orientation</b>	Neutral	N/A

**Please provide and summarise below any relevant evidence for your declaration above – this could include for example the results of specific consultations, complaints or compliments, customer satisfaction or other surveys, service monitoring and take-up, comments from stakeholders and demographic data.**

This is a new memorandum of understanding between both services so there is limited data to act on. Appendix 1 of the document for the LAS contains a record form which is to be sent to the AOM leading in Control Services who will be responsible for collecting these. These will be included in the first review of this MoU which will be 12 months after sign off.

**Are there any gaps in the evidence you have which make it difficult for you to determine whether there would be an adverse impact?**

No  Yes

**If yes, please state below how you intend to acquire this evidence and your timescales for doing so.**

**If you have identified a positive or negative potential impact for any equality strand group, which is not legal or justifiable, then you must complete a full Equality Impact Assessment. Please insert below any issues you have identified/recommendations for the full Equality Impact Assessment.**



If you have only identified a neutral or positive impact on any equality strand group then no further action is required, other than having your Director sign off this form, a copy stored on the shared drive and sent to Communications for publication on the Trust's website.

A handwritten signature in black ink, appearing to read 'J Killens', with a period at the end.

**Name of Director:** DDO Jason Killens

**Signature:**

**Date:** 28/09/2010

## APPENDIX 2 - EQUALITY IMPACT ASSESSMENT TOOL

Senior Manager responsible: \_\_\_\_\_

Department: \_\_\_\_\_

Contact no: \_\_\_\_\_

Email: \_\_\_\_\_

### EQUALITY IMPACT ASSESSMENT PROJECT TEAM

Please enter below the names of the project team members who carried out this impact assessment with you and their role in the impact assessment (e.g. team colleague or critical friend).

Name	Department	Role

	<b>CRITICAL FRIEND</b>
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**Date of completion of the Equality Impact Assessment** \_\_\_\_\_

**From the initial screening undertaken please state below:**

**Key aims of the function/policy/service etc.**

**Its intended benefits and for which equality strand groups**

**Any issues/recommendations identified in your screening**

**The evidence you are using for this impact assessment**

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**Based on the initial screening, please state below what the positive/negative impact is on equality strand groups**

<b>Equality Strand Group</b>	<b>Positive/negative impact</b>	<b>If there is an adverse impact, can it be justified on the grounds of promoting equality of opportunity for an equality strand group or for any other reason?</b>	<b>Please set out the steps you will take to remedy any adverse impact and include them in your Action Plan.</b>
<b>Age</b>			
<b>Disability</b>			
<b>Gender</b>			
<b>Race</b>			
<b>Religion/belief</b>			
<b>Sexual Orientation</b>			

**Please state when and how you will monitor and review this policy/function/service etc.**

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**Please insert into the Action Plan below any relevant activities you have identified from the impact assessment**

<b>Action</b>	<b>Staff member responsible</b>	<b>Timescale</b>	<b>Outcome</b>

**SUPPORTING DOCUMENTATION**

**Please refer to any relevant documentation you have used in carrying out this impact assessment (including reports, surveys, publicity materials etc. where appropriate)**

**Equality Impact Assessment Procedure Flowchart**

**(Please see next page)**

