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## Coordinating evacuation of Libyan patients



We have coordinated the evacuation of 50 Libyan patients to the UK for treatment and rehabilitation.

Our Director of Operations and an NHS colleague travelled to Tripoli to set up the process to assess patients and establish the most appropriate care for their condition. Once they were matched to a suitable UK hospital, we managed the logistics across all agencies and organised the patient's transfer to a nearby airport. Patients were collected from the airport by the local ambulance trust. [Find out about our role in the Libyan evacuation process](#).

## Central role in success of major trauma network



Ambulance staff have played a key role in the new London trauma system which has seen 58 extra patients with life-threatening injuries survive to leave hospital during 2010/11, compared with the national average.

Following a clinical assessment and vital treatment at scene, ambulance crews take trauma patients direct to a specialist centre where consultants are on hand 24 hours a day to provide expert clinical care, giving them the best possible chance of survival. Average ambulance journey time from the scene of an incident to a major trauma centre is 16 minutes. [Read more about the major trauma network](#).

## Public Accounts Committee recommendation on ambulance commissioning



We support the Public Accounts Committees' recommendation for clarification on commissioning ambulance services as detailed in its report '[Transforming NHS ambulance services](#)'.

We believe we should be commissioned at a regional level, rather than by a large number of local clinical commissioning groups to avoid fragmentation of our services.

We are currently considering the other recommendations made by the committee.

## Cardiac arrest survival rate up



Between April 2010 and March 2011, 259 patients whose hearts stopped beating at home or in public were resuscitated and discharged from hospital – 22 more than the previous year.

The cardiac arrest survival rate in the capital is 22.8 per cent according to our latest figures, up from five per cent in 2001/02. [Our full report about cardiac arrests](#).

## Biggest rise in alcohol-related 999 calls in three years

Staff went to 68,792 alcohol-related incidents last year – an increase of 7.9 per cent compared to 2009/10, and the biggest rise in three years.



Boroughs with the highest proportion of alcohol-related incidents include Westminster, Camden, Lambeth, Southwark and City & Hackney. Over the last year the biggest increases in alcohol-related incidents have been experienced in Kingston, Barnet, Tower Hamlets, Brent and Harrow. [Find out more about the impact of alcohol-related calls.](#)

## Non-executive director appointed



Murziline Parchment joined us in September as a non-executive director.

Murziline, who is currently Head of the Mayor's Office, Tower Hamlets, has a 15-year career as a barrister specialising in public law. She was responsible for setting up the office of the first directly elected Mayor of Tower Hamlets and now ensures the office delivers service improvements to all residents. [Read more about our new non-executive director.](#)



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