

Changes at the top



Chief Executive Peter Bradley left our Service in September to take up his new role with St John in New Zealand.

Interviews for the top position are taking place in October, and Deputy Chief Executive Martin Flaherty will act up in the role until an appointment is made.

Martin will then take up his new post as Director of the Association of Ambulance Chief Executives, a role that will focus on influencing national ambulance policy and providing a national voice for ambulance services.

Games planning pays off



Ambulance staff made an important contribution to the success of the London 2012 Olympic and Paralympic Games.

The years of planning and wealth of experience we have gained managing large events, as well as the many test events we were part of, paid off.

In addition to the patients treated by LOCOG Medical volunteers, our staff at Games venues treated 1,250 patients – 850 during the Olympics and 400 during the Paralympics.

We also maintained care across the capital during the Games, with our crews reaching an average of 83 per cent of the most seriously ill and injured patients within the national eight minute target.

A reflection on 2011/12



London topped the table in eight areas of care delivered to patients by English ambulance services last year.

As well as providing the best care in the country to cardiac arrest patients – people who collapsed and stopped breathing – we were rated top in measures relating to how quickly we answered 999 calls and how long it took us to get to a patient and start treating them.

Twenty-three national quality indicators were introduced in April 2011 which, for the first time, compare the care provided by ambulance services across the country.

[More details about the care we provided last year can be found in our Annual Review 2011-12](#)

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