# LAS & WHOLE SYSTEMS TRANSFORMATIONAL PROGRAMME

# Patient Criteria for Access Point Departments

## You are required to update these figures at least every two hours.

**As activity in the department increases, it is in the interest of your department and your hospital to update as frequently as possible.**

1. **Count the number of MAJORS patients in your department, including** patients waiting for a major trolley and patients who have been moved within the department due to lack of capacity. **DO NOT INCLUDE minor injury patients.**

2. **Classify patients according to the dependency categories below.**
   NB Active Resus and Dependency 1+ are for A&E access points only.

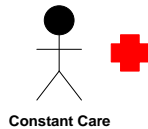**CMS Definitions**    ● PATIENT   ✚ NURSE / DOCTOR

**ACTIVE RESUS**

Constant Care
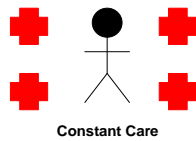
Patients **actively** undergoing resuscitation, with multiple team members in attendance, e.g. trauma, stroke, intubated, CPR.
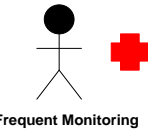
NB When Active Resus is completed, please reclassify the patient as soon as possible.
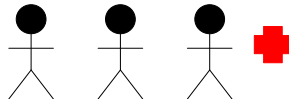
**DEPENDENCY 1+**

Constant Care

All other patients in resus (because they require continual monitoring) plus any mental health patients.
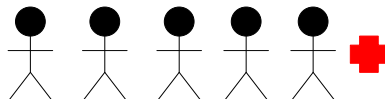
**DEPENDENCY 1**

Frequent Monitoring

Majors patients in adults/paeds, i.e. patients on a trolley/bed who cannot move at all and require full nursing care and assistance.

**DEPENDENCY 2**

Minors patients on trolleys, i.e. patients on a trolley/bed who are able to move; can reach for drinks; can walk with assistance, etc.

**DEPENDENCY 3**

Ambulatory patients in minors/paeds, i.e. patients who can care for themselves and are independently mobile, including patients on chairs.

## 3. Enter additional information:

| | |
|---|---|
| **Qualified nurse/ practitioner/clinician short** | Enter the number of **qualified** clinical staff short of normal shift complement. |
| **Patients still in care of ambulance crews** | Enter the number of patients in ambulances or on ambulance trolleys awaiting handover to your department. |
| **GP urgent referrals expected, including patients still at home** | Enter the number of GP referrals expected in the department but not yet occupying a trolley/bed – including patients still waiting at home; patients en route to hospital; and patients in a waiting area. Do not include patients who have been diverted to another department, e.g. you are in MAU and the patient has gone to A&E. |
| **NB The following information is for A&E only:** | |
| **No. of hours wait to see qualified practitioner/ clinician in minors** | Enter the time displayed (rounded to the nearest hour) in minors to indicate likely wait to see doctor/ other A&E professional. E.g. for 1 hour 40 minutes, enter 2 here; for 1 hour 20 minutes, enter 1 here. |
| **Minors in department (majors)** | Enter the number of patients transferred from minors to your department, e.g. when minors closes for the night. |
| **Minors in department (minors)** | Enter the number of patients in minors. |