Safeguarding Children and Young People Policy
DOCUMENT PROFILE and CONTROL.

Purpose of the document: is to ensure all LAS staff are aware of, and can recognise cases of suspected abuse and neglect of children and young people and are aware of the action to follow when abuse and neglect are suspected.

Sponsor Department: Clinical & Quality Directorate

Author/Reviewer: Head of Safeguarding. To be reviewed by February 2018

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<td>Formatting changes and Document Profile and Control update</td>
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<td>Document Profile and Control page update and corrections</td>
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<td>28/02/17</td>
<td>IG Manager</td>
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<td>Working Together to Safeguard Children (HM Government)</td>
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<td></td>
<td>National Service Framework for Children Young People and Maternity Services (DH)</td>
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<td></td>
<td>London Safeguarding Children Board Policy and Procedures (LSCB)</td>
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<td></td>
<td>What to do if you are Worried a Child is being Abused (HM Government)</td>
</tr>
<tr>
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<td>Safeguarding Children in whom Illness is Fabricated or Induced (DCSF)</td>
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<td>Munro Report (DfE)</td>
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<td></td>
<td>Medical Director’s Bulletin No.61</td>
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<td></td>
<td>Procedure on Patient consent for examination, treatment or care</td>
</tr>
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<td>TP056 Core Training Policy (inc. TNA)</td>
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<td>LA456 Staff Safeguarding Action Plan</td>
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<td>Equality Act</td>
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<td>Information sharing. Advice for practitioners providing safeguarding services to children, young people, parents and carers (HM Government)</td>
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<td></td>
<td>Domestic violence and abuse</td>
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<td>HR003 Freedom to speak up: raising concerns (whistleblowing) policy</td>
</tr>
</tbody>
</table>
1. Introduction

1.1 The London Ambulance Service Trust (LAS) is committed to safeguarding and promoting the welfare of children and young people across London and continues to work closely with partner organisations to improve this process.

1.2 Safeguarding is everyone’s responsibility. Our legislative responsibilities to safeguard children and young people require us to be vigilant and responsive every time we engage with service users and families (Children Act 1989, 2004). For those children who are suffering, or likely to suffer, significant harm, joint working is essential to safeguard and promote their welfare and, where necessary, to help bring to justice the perpetrators of crimes against children.

1.3 The Trust’s safeguarding structure is designed to ensure that all practitioners working to safeguard children and young people understand fully their responsibilities and duties as set out in primary legislation, associated regulations and guidance and ensure staff are familiar with national guidance.

1.4 This policy offers a mechanism (and separate practice guidance) to enable ambulance staff to raise any concerns which are then reported to the appropriate agency, usually the Local Authority Children’s Services Department, for consideration of further action. Children’s Services and the Metropolitan Police (MPS) have statutory authority and responsibility to investigate allegations or suspicions about child abuse or neglect.

1.5 The purpose of this document is to ensure all LAS staff are aware of, and can recognise cases of suspected abuse and neglect of children and young people and are aware of the action to follow when abuse and neglect are suspected.

1.6 LAS safeguarding team provides a statutory, supportive and advisory role to all staff working within LAS. The team provides a comprehensive safeguarding children’s service for LAS staff involved with the care of children and their families.

1.7 This policy should be read in conjunction with the list of related documents.
2. **Scope**

a. This policy applies to all staff, contractors, voluntary agencies and volunteers who work for, in conjunction with or on behalf of the Trust, including those staff, observers and visitors who may not come into direct contact with patients.

3. **Objectives**

3.1 To ensure that all Trust employees, contractors, those on temporary contract, volunteers and students (for the purposes of this policy they will be referred to as staff) are aware of their duties to uphold the welfare and rights of children and young people and fulfil their professional responsibilities to take action to prevent and minimise children from experiencing neglect, harm or abuse. In conjunction with other relevant policies

3.2 To ensure that all Trust employees, contractors and volunteers can recognise the signs of suspected neglect, harm or abuse whether working directly with children or not and know how to report it in a timely manner.

4. **Responsibilities**

4.1 *Trust Board:* To scrutinise and ensure safeguarding obligations are met. To ensure that safeguarding remains integral to the Trust and is not compromised by operational or financial pressures.

4.2 *Chief Quality Officer:* Has executive responsibility for safeguarding providing leadership across the organisation, to ensure safeguarding is a priority and a regular agenda item at a senior level and are accountable for the governance of safeguarding to the Board, regulators and partners. Make referrals to the Independent Safeguarding Authority or its successor

4.3 *Medical Director:* To act as the Trust’s Caldicott Guardian and provide expert clinical advice.

4.4 *Director of Operations:* To ensure operational implementation and adherence to this policy. Authorise the release of operational staff to contribute to external safeguarding investigations and monitor compliance of all contractors who come into contact with patients.

4.5 *Director of Workforce:* To ensure that the Trust is compliant with all safeguarding training requirements, and that all staff receive the appropriate level of training. That records are kept on the required training statistics and ensures that the trust’s recruitment process follows that of the Safer Recruitment guidelines.

4.6 *Clinical and Quality Directorate:* To provide expert guidance and clinical leadership, quality assurance of clinical practice and to lead improvements in this area.
4.7 **Head of Safeguarding:** Leads on Safeguarding and sets strategic objectives for safeguarding to ensure Trust meets contractual targets and standards in relation to safeguarding. Is responsible for setting safeguarding activity across the Trust. Provides expert advice and guidance on Trust committees and represents the Trust with external partners.

4.8 **Safeguarding Specialist – Children:** Supports the safeguarding of children agenda within the Trust, provides expert opinion and leads on the development of internal safeguarding training, safeguarding processes, audit work and quality assurance. To develop and ensure robust safeguarding systems and processes within the Trust. Ensure ongoing monitoring, evaluation and reviews of safeguarding arrangements and processes within the Trust to ensure they meet current legislation and best practice.

4.9 **Safeguarding Officer:** Is the single point of contact for all safeguarding enquiries. Respond in a timely manner to requests from partner agencies for information arising from referrals made by Trust staff. Respond to concerns about the safeguarding process and responsible for the delivery and drafting of serious case review documentation, incident reports and unexpected child death documentation.

4.10 **Emergency Bed Service (EBS):** To coordinate and quality assure the referral process, ensure routine quality assurance and effective communication with local authorities and other partners regarding safeguarding referral. Complete Form A in the event of a child death. To take telephone safeguarding referrals 24 hours a day from operational staff. Ensure that safeguarding referrals are of a good standard whilst providing an advisory role regarding safeguarding queries to LAS staff.

4.11 **Equality & Safeguarding Clinical Advisor:** Works within the safeguarding team to effectively coordinate and deliver safeguarding expert clinical advice to staff regarding patients with specialist needs; dementia, learning disabilities, end of life and care of older people.

4.12 **Quality Governance Assurance Managers (QGAM) & Stake holder Engagement Managers (SEM):** To act as representatives of the Trust at Local Safeguarding Children Board, they delegate attendance to local operational team for Rapid Response Meetings, Serious Case Reviews and other strategy meetings in relation to specific cases to local managers, having been briefed by the Safeguarding Officer as the point of central contact. To arrange for the staff involved in any incident to be supported and to offer evidence of their experience and observations.

4.13 **Emergency Operation Centre (EOC) Staff:** To assess patients’ needs over the phone and where appropriate to make referrals to Children’s Social Care (CSC) via EBS and/or the Metropolitan Police Service (MPS) via EOC about suspected neglect, harm or abuse or criminal conduct and to contribute to investigations as required and directed.
4.14 Workforce, Contractors and Volunteers: All staff (including LAS 111), contractors, volunteers, observers and visitors have a duty to act and respond to concerns about safeguarding in a timely manner, and undertake safeguarding training to the required levels.

4.15 Safeguarding Specialist for Adults: Supports the work of the specialist for child and wider safeguarding team, to ensure staff are compliant with legislation, training and have the relevant skills and knowledge to safeguard vulnerable people. To develop and ensure robust safeguarding systems and processes within the Trust. Ensure ongoing monitoring, evaluation and reviews of safeguarding arrangements and processes within the Trust to ensure they meet current legislation and best practice.

5. Definitions

5.1 Safeguarding: Working together to safeguard children (HM Government, 2015)
Defined as:
- Protecting children from maltreatment
- Preventing impairment of children’s health or development
- Ensuring that children grow up in circumstances consistent with the provision of safe and effective care
- Taking action to enable all children to have the best outcomes.

5.2 Child or Young Person: Where the term child, children or young person is stated, this relates to a person who has not yet reached their 18th birthday (Children Act 1989, 2004). The fact that a child has reached 16 years of age, is living independently or is in further education, is a member of the armed forces, is in hospital or in custody in the secure estate for children and young people, does not change his or her status or entitlement to services or protection under the Children Act 1989.

5.3 Categories of abuse: There are four categories of child abuse. They are defined in the UK Government guidance Working Together to Safeguard Children 2010 as follows:
- Physical abuse
- Emotional abuse
- Sexual abuse
- Neglect

6 Legislation

6.1 The Children Act (1989, 2004) outlines the statutory and legal frameworks for the provision and delivery of child welfare services in England. All NHS Trusts are
required under legislative statutory duties to comply with the Children Act (2004, Section 11) which stipulates:

“That organisations will make arrangements for ensuring their functions and services provided on the behalf, are discharged with regard to the need to safeguard and promote the welfare of children.”

“All those working in the field of health have a commitment to protect children, and their participation in inter-agency support to Social Services departments is essential if the interests of the children are to be safeguarded.”

7 Key Principles of Safeguarding Children

7.1 All children deserve the opportunity to achieve their full potential. In 2003, the Government published the Every Child Matters Green Paper alongside the formal response to the report into the death of Victoria Climbié. The Green Paper set out five outcomes that are key to children and young people’s wellbeing:

- Be healthy
- Stay safe
- Enjoy and achieve
- Make a positive contribution and
- Achieve economic wellbeing.

8 Safeguarding Issues

8.1 Domestic Abuse

The cross-government definition of domestic violence and abuse is:

“Any incident or pattern of incidents of; controlling, coercive, threatening behaviour, violence or abuse between those aged 16 or over who are, or have been, intimate partners or family members regardless of gender or sexuality.”

The abuse can encompass, but is not limited to:

- Psychological
- Physical
- Sexual
- Financial
- Emotional.

(HM Government 2013, 2016)
Children who reside in a household where domestic abuse occurs are affected either directly or indirectly. It is imperative that all staff make a safeguarding children referral even if the children are not present.

The changes to the definition of domestic raise awareness that young people in the 16 to 17 age group can also be victims of domestic violence and abuse.

Domestic abuse where there are no children in the family should be assessed on an individual basis regarding safeguarding referral or police referral if the abuse suspected is a crime. However, operational staff should be mindful of this when attending calls of this nature; they may be the first agency to become aware of the risk to the patient and can initiate the work with other agencies to safeguard the children, young people and any adults at risk.

Referrals for parents/carers in a domestic abuse situation are made using the Domestic Abuse Pathway and policy TP102.

8.2 Fraser Competency (Formally known as Gillick Competency)

"...whether or not a child is capable of giving the necessary consent will depend on the child’s maturity and understanding and the nature of the consent required. The child must be capable of making a reasonable assessment of the advantages and disadvantages of the treatment proposed, so the consent, if given, can be properly and fairly described as true consent." (Mr Justice Woolf, 1982)

8.2.1 Refusal and Consent

Consent may be given either by the person with parental responsibility for the child or where the child has capacity to give consent, by the child. Where the child has sufficient maturity and understanding of the proposed procedure (Fraser guideline or ‘Gillick Competent’) then the child is legally able to consent to treatment (but may not be able to refuse treatment). We must ensure they are protected and their best interests are taken into account.

8.3 Sudden Unexpected Death of an Infant, Child or Adolescent (SUDICA)

All unexpected child deaths with exception of still births are reviewed by the Child Death Overview Panel (CDOP). Their purpose is to review the deaths of all children, review themes and trends to determine whether there were modifiable or non-modifiable factors that resulted in the child’s death. CDOP is a subgroup of LSCB (Local Safeguarding Children’s Board) and is accountable to the Chair of the LSCB.
In all cases of SUDICA operational staff should ring EBS. This is time critical (a safeguarding referral should be made for the child affected and list other child or sibling of the household, regardless of whether they were present during the episode leading to the death of the patient. Form A (notification of child death) is completed by EBS see LAS Safeguarding SUDICA flowchart V1 1 July 2015

8.4 Substance misuse

8.4.1 Children
If a patient is intoxicated or under the influence of recreational drugs and it appears that they may be under 18 they should be conveyed to hospital.

A Full assessment needs to be made around the vulnerabilities of the child or young person based on their specific circumstances and if there are safeguarding concerns then a safeguarding referral must be made. If in doubt staff should contact EBS.

A patient intoxicated or under the influence of recreational drugs under 18 years of age is not to be left at home alone or discharged into the community unaccompanied. A responsible adult, ideally a parent or legal guardian, must be contacted and asked to collect the patient.

When deciding whether to make a referral staff should consider the risk factors involved (see appendix 2)

8.4.2 Adults
In a situation when excessive substance misuse has impacted on parental capacity, clinicians must ensure that the safety and welfare of the child is paramount

Clinicians need to evidence that they have considered the needs of the child on the PRF and what action has been taken. If in doubt, advice can be sought at the time from EBS and staff should consider police assistance.

8.5 Female Genital Mutilation (FGM)

Female Genital Mutilation is child abuse and a crime (Female Genital Mutilation 2003) all referrals should be made via EBS see Female Genital Mutilation (FGM) Flow Chart (see appendix 3). The Department of Health has stated that all clinicians are to record in clinical notes when FGM has been identified and what type if known. Staff should follow the FGM flowchart for appropriate actions to take with regards to notifying partner agencies.
8.6 Youth Violence

‘It is not an issue that one agency or government department can tackle alone.. It requires many others working together and sharing information’…


It is imperative that all children involved in any violent assault including sexual assault and any involving a weapon, either as a victim or perpetrator should have a safeguarding referral made via EBS. Information sharing is key and needs to happen effectively.

8.7 Child Sexual Exploitation (CSE)

Ambulance staff are in a key position to recognise children and young people who are suffering sexual exploitation. Staff may also be able to pick up on signs of emotional, sexual and physical abuse or signs of violence when young people present with injuries, drug overdose, self-harm and substance misuse.

The Sexual Offences Act (2003) gives specific protection for a child under 13 years of age and any such offence should be taken to indicate a risk of significant harm to the child and Police should be contacted.

The age of consent for any form of sexual activity is 16, so any sexual activity between an adult and a child under the age of 16 is a criminal offence and Police should be contacted.

A safeguarding referral should be made via EBS and Police contacted where a crime/suspicion of crime is present.

8.8 Child Frequent Callers

As part of our commitment to safeguard the trust recognises that by monitoring the frequency of calls placed by individuals it is possible to further identify children who are at risk, vulnerable or who are accessing inappropriate pathways for their health needs.

The trust currently has a working group reviewing Frequent Callers, however, children don’t have a set frequency that constitutes ‘child frequent caller’. Data is received retrospectively and reviewed by the Safeguarding Children’s lead who liaises with other professionals making safeguarding referrals to the Local Authority/ Named Nurse and other relevant bodies as necessary.
8.9 Looked After Children

‘Looked after Children’ is defined in law under the Children Act 1989:
“A child is looked after by a local authority if he or she is in their care or is provided with accommodation for more than 24 hours by the authority. If staff have any safeguarding concerns about Looked after Children, a safeguarding referral needs to be made via EBS.”

(looked after children: knowledge, skills and competences of health care staff, intercollegiate role framework march 2015)

9 Safeguarding Process

LAS staff should refer all safeguarding children concerns via the Emergency Bed Service and in circumstances which could be described as emergency cases should also be referred immediately to the MPS. Referrals are currently made by telephone to Emergency Bed Service (EBS) 24/7 within job cycle time for onward referral to the appropriate Children’s Social Care services.

Staff have 24 hour telephone access to EBS for advice regarding safeguarding issues on 0207 407 7181

10 Information Sharing

10.1 Good Practice

Under the Children Act there is a statutory duty to share information. The Data Protection Act 1998, Schedules 2 and 3 enable information to be shared between organisations to safeguard children and young people.

Information sharing between statutory organisations is fundamental to safeguarding children and young people, failure to do so may result in abuse going undetected or prolonging the suffering of children.

The Trust should endeavour to obtain the parent or carer’s written consent to share information about the child and should explain what the information will be used for, wherever possible. Young people may be considered to be competent to provide consent to information sharing, unless doing so puts the child/young person in danger.
Whilst it is good practice to share with families your intention to make a referral to Children's Social Care about their child's welfare, it is not a prerequisite. It is particularly important that parents/carers should not be informed of a staff member's concern in circumstances when this may result in a refusal to attend hospital, or any situation where a child may be placed at further risk. The safety of the child is always paramount.

10.2 Considerations when sharing information

The most important consideration is whether sharing information is likely to safeguard and protect a child.

The following principles should be followed:

- **Relevant**: Only information that is relevant to the purposes should be shared with those who need it. This allows others to do their job effectively and make sound decisions
- **Adequate**: Information should be adequate for its purpose. Information should be of the right quality to ensure that it can be understood and relied upon
- **Accurate**: Information should be accurate and up to date and should clearly distinguish between fact and opinion. If the information is historical then this should be explained
- **Timely**: Information should be shared in a timely fashion to reduce the risk of harm. Timeliness is key in emergency situations and it may not be appropriate to seek consent for information sharing if it could cause delays and therefore harm to a child. Practitioners should ensure that sufficient information is shared, as well as consider the urgency with which to share it
- **Secure**: Wherever possible, information should be shared in an appropriate and secure way. Practitioners must always follow their organisation’s policy on security for handling personal information
- **Record**: Information sharing decisions should be recorded whether or not the decision is taken to share. If the decision is to share, reasons should be cited including what information has been shared and with whom, in line with organisational procedures. If the decision is not to share, it is good practice to record the reasons for this decision and discuss them with the requester. In line with each organisation’s own retention policy, the information should not be kept any longer than is necessary. In some circumstances this may be indefinitely, but if this is the case there should be a review process.

*Information Sharing (HM Government 2015)*
Any particular concerns about sharing information should be referred to the Trust’s Information Governance Manager or the Medical Director who is the Caldicott Guardian.

11 **Freedom to speak up: raising concerns (whistleblowing) policy (formerly whistle-blowing)**

The Freedom to speak up review (2015) chaired by Sir Francis is primarily to ensure staff feel safe to raise concerns.

Employees who have concerns about a colleague’s conduct in their personal life or their professional practice, in the context of safeguarding, should report this under the ‘*Freedom to speak up: raising concerns (whistleblowing)*’ policy (formerly Whistle-blowing Policy) HR003 and ‘*Safeguarding Allegations Against Staff*’ Policy, HR039.

Employees are entitled to protection under the HR003 and the Public Interest Disclosure Act 1998.

12 **Commissioned Services**

The Trust requires that all commissioned service providers produce their own guidelines that reflect the Trust position on safeguarding children and young people, and the London Safeguarding Children Policy and Procedures. The guidelines should set out staff responsibilities, reporting concerns and recruitment processes with regard to the requirements set out in the Vulnerable Groups Act 2006.

13 **Allegations made against employees**

13.1 The Trust will take all necessary measures to ensure that it recruits staff who uphold the principles of the Children Act 1989 and 2004. However, where this fails, the Trust will treat all allegations against staff seriously.

When an allegation is made about a member of staff the Trust will invoke the disciplinary procedure in line with Working Together to Safeguard Children guidance. Please refer to HR policy on Safeguarding Allegations Against Staff for further details.

The manager that has been alerted to the allegation has a responsibility to notify the Chief Quality Officer or the Head of Safeguarding, who will refer the concern to the Local Authority Designated Officer (LADO) where appropriate.
13.2 Support for staff involved in the Safeguarding Children process

The Trust recognises that an allegation of this nature can have a profound effect on the member of staff. As such, the Trust will provide support to the staff that allegations have been made against, in accordance with advice from the Local Authority Designated Officer (LADO) and the Metropolitan Police Service so as not to jeopardise the investigation. The Trust will manage confidentiality on a strictly need to know basis.

14 Training and Supervision

Current guidance means the Trust specifies ‘Safeguarding Children and Adults’ at Risk training as mandatory. The Trust will ensure that clinical staff receive appropriate support which allows the clinician to reflect on a challenging or traumatic call as well as reflect on their practice.

If as a result of an Internal Management Review of Serious incident etc, it is noted that further actions could or should have been undertaken by staff i.e. Missed Referral, staff will be provided with a LA456 Staff Safeguarding Action Plan (see Appendix 1) to address the issues. This is then recorded on Datix. The plan will outline the reasons for the action plan and what learning or development needs to take place. On completion of the action plan staff and local management need to complete and sign the plan and return to: safeguarding.las@nhs.net.

The Trust is currently in the process of implementing safeguarding supervision across the London Ambulance Service, whilst specific groups have been identified as requiring certain amounts of supervision per year. Safeguarding supervision is not limited to these groups and staff can access safeguarding supervision via the safeguarding team and designated supervisors.

15 Monitoring and Governance

The LAS is regulated by the Care Quality Commission (CQC) who have devised ‘Essential Standards for Quality and Safety’, of which safeguarding children and young people is one aspect.

In addition to periodic reporting and providing assurance to the CQC that the Trust has robust safeguarding arrangements, the Trust will be subject to inspection and will continually provide assurance to commissioners.
## IMPLEMENTATION PLAN

<table>
<thead>
<tr>
<th>Intended Audience</th>
<th>All staff</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dissemination</td>
<td>The Pulse and the LAS Website</td>
</tr>
<tr>
<td>Communications</td>
<td>LAS News and The RIB Email QGAM’S/ CTL’s</td>
</tr>
<tr>
<td>Training</td>
<td>Staff will receive training as documented in section 14</td>
</tr>
</tbody>
</table>

### Monitoring:

<table>
<thead>
<tr>
<th>Aspect to be monitored</th>
<th>Frequency of monitoring AND Tool used</th>
<th>Individual/ team responsible for monitoring AND Committee/group where results are reported</th>
<th>Committee/ group responsible for monitoring outcomes/recommendations</th>
<th>How learning will take place</th>
</tr>
</thead>
<tbody>
<tr>
<td>Training, safeguarding activity regarding the number and type of referrals made and any emerging trends.</td>
<td>Monthly safeguarding report will be produced detailing activity. Also an annual report will be produced. These will be shared with local leads and Safeguarding Boards. An annual audit of safeguarding will also be undertaken.</td>
<td>The Head of Safeguarding Children is responsible for monitoring all Safeguarding Children activity and reports to the Safeguarding Committee, chaired by the Director of Health Promotion and Quality.</td>
<td>Safeguarding children activity will be reported to the Safeguarding Committee bi-monthly and scrutinised by the Clinical Safety &amp; Standards Committee.</td>
<td>Recommendations from SCRs will be reviewed and staff will receive feedback via the LA 456 action plan. Regular section in clinical news letter on safeguarding. Local information disseminated via complex leads as well as bulletins</td>
</tr>
</tbody>
</table>

Appendix 1
SAFEGUARDING ACTION PLAN FOR STAFF

Reason for action:

☐ Missed Referral   ☐ Insufficient Information   ☐ Learning Need Identified
☐ Other

Further information  Case No:          CAD No:          Date of Call:

Issues Identified:

Safeguarding Name:          Date Sent:

Points to be covered with staff (To be completed by safeguarding team):

How points have been addressed (Need to provide evidence for each point. To be completed by local manager):

Date completed:

Staff comments:
Staff follow up / review to confirm all actions have been completed (to be completed by local manager):


Officer / Team Leader (printed) ___________________________ (signed)

Staff Name (printed) ___________________________ (signed)

Date: _________________ Safeguarding Fax No: 0207 783 2125
Appendix 2

Alcohol Ingestion - Does this Child/Young Person need a referral to Social Services?

This provides guidance to practitioners when considering a social services referral when children and young people have consumed alcohol.

Not all episodes of alcohol consumption require a referral. CONSIDER

Current vulnerability Occurrences Parenting Evidence of risky behaviour

Current Vulnerability

Are they alone? e.g. no responsible peer support at the scene.
Vulnerable location and circumstances? e.g. isolated, dangerous climate, time of day.
Is their safety compromised by their clinical condition? e.g. level of consciousness, amount of alcohol consumed.

Occurrences

Does this occur regularly? e.g. Is this a “One Off” or a rare occurrence?
Is it hazardous behaviour? e.g. signs of risky behavior or endangering themselves or others.
Has there been previous problem behavior? e.g. check history.

Parenting

Do the Parents/Careers show emotional warmth? e.g. appropriate level of concern/warmth/love.
Are they contactable? e.g. Mobile phone, through relatives etc.
Do they show appropriate concern? e.g. by attending scene, attending hospital, taking care of the child at home.

Evidence of risky Behaviour

Are they staying out very late or overnight? Consider their age.
Are there indications of misuse of other substances? e.g. drugs or solvents.
Are they associating with older persons or controlling adults? Remember trafficking or sexual exploitation.
Any indication of physical or sexual abuse?
Truancy? Drinking alcohol when they should be in school.
Are they participating in other self harming behaviours? Including suicidal thoughts?
Is the child or parent refusing appropriate medical care?

Remember LOOKED AFTER CHILDREN (LAC) should always be referred if they are at risk of harm as the local authority has a corporate parenting role.
Appendix 3

Female Genital Mutilation (FGM) Flow Chart

Child (under 18) at risk of FGM

Immediate risk?

Yes

Call for police assistance

Yes

Immediate risk of harm to baby?

Female has had FGM previously, and is giving birth to baby girl

* If the mother is U18 does she require safeguarding intervention?

If a colleague is suspected of involvement in FGM you must contact the Director of Nursing & Quality or Head of Safeguarding immediately

No / Unknown

No

Other females (under 18) in family?

Yes

Other females (under 18) in family?

No / Unknown

No

Child has suffered or is at risk of significant harm

Statutory duty to refer to Children’s and Young People’s Services

Make a Safeguarding referral via EBS

Yes

Urgent medical attention?

No

Yes

Call for police assistance

Encourage them to speak to police or they can speak in confidence to Crime stoppers on 0800 555111 and/or NSPCC FGM helpline on 0800 0283550

Child (under 18) has had FGM