



Equality and Diversity Policy Statement

The London Ambulance Service is committed to equality and diversity.

One of our values states:

'We will value diversity and will treat everyone as they would wish to be treated, with respect and courtesy.'

In practical terms this means:

- Everyone, including patients, colleagues and health and social care partners, will be treated as they would wish to be treated, with respect and courtesy.
- At recruitment and throughout their employment we will treat all individuals fairly. This will include ensuring staff receive equal treatment regardless of ethnic origin, gender, disability, sexual orientation, age, religion or belief
- We recognise that the diversity of our staff benefits the organisation – we aim to have a workforce that is reflective of, and knowledgeable about the communities in which we work
- We will seek to treat patients to the highest possible standards and according to their individual need.

It is the responsibility of all staff to support this commitment in all aspects of their work.

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