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News

News releases and statements

Summer season sees peak in alcohol-related incidents in London

Lone female paramedic assaulted while on duty

Advice on what to do after an acid attack

Response to the Government's announcement on new ambulance service standards

Patients receiving outstanding care from London Ambulance Service

Statement on fire in North Kensington

New Chief Executive joins London Ambulance Service

Statement on incident at Westminster

London Ambulance Service releases 999 call to show shocking abuse of call handlers

London Ambulance Service 111 call centre rated 'good' by health regulator

Investigation launched following computer outage

A busy night for London Ambulance Service as London welcomes in the new year

Noel retires on Christmas Eve

Getting drunk is not a game, says London Ambulance Service's festive campaign

London Ambulance Service chief executive retires

Unprecedented 999 demand as London Ambulance responds to record numbers of patients

London Ambulance Service staff celebrate service

Ambulance medic celebrates more than 40 years of service

Ambulance medic honoured for more than 40 years of service

Busiest night of the year for 999 ambulance staff in London

28 December 2017

London Ambulance Service is gearing up for the busiest night of the year as the capital welcomes in 2018.

Thousands of revellers will be partying the night away across the capital this New Year's Eve and that means a surge in 999 calls.

The Service is expecting to take over 7,000 emergency calls – two thousand more than on an average day in London. Extra control room and support staff will be on duty to cope with the demand.

Deputy Director of Operations, Pauline Cranmer, said: "We've been planning all year for New Year's Eve – the busiest day of the year for the ambulance service.

"As well as more call takers answering hundreds more emergency calls, we will have extra ambulance crews on London's streets responding to patients who need our help."

A lot of the increase in demand is from party goers who drink so much they have become ill or injured.

Pauline added: "We normally see an increase in demand around 9pm on New Year's Eve reaching a peak between 1am and 4am on New Year's Day. We want Londoners to have a great time this New Year but not get so drunk they need our help.

"Too often our ambulance crews can spend much of their night caring for people who are vomiting, violent or unconscious after a night out drinking, leaving our staff unable to respond to other emergencies. Nobody wants to end up in A&E vomiting, injured or unconscious, so please take care of yourselves and your friends."

As well as responding to hundreds more patients across the capital, the Service will have medics working alongside St John Ambulance volunteers in the central London event area.

A special operations room is set up to respond to 999 calls in the event area and medics are dispatched on foot. They carry all the essential lifesaving equipment found in an ambulance on their back.

Pauline said: "Anyone who becomes ill or injured in this area, should make their way to one of the nine treatment centres.

"As we will be very busy on New Year's Eve – we're also asking Londoners not to call 999 unless it is a genuine emergency and – if waiting for an ambulance – to not call us back unless the patient's condition changes."

The St John Ambulance treatment centres in the central London area, can be found in the following locations:

1. Whitehall Court
2. Westminster Abbey – The Sanctuary
3. The Mall
4. Embankment Station
5. St Martin in the Field



Paying tribute to Eric Roberts, Unison Branch Secretary

Two hundred new ambulance vehicles for London

Paramedics half-century of saving lives in London

Statement - Road traffic collision on Ladbroke Grove

Statement - Croydon tram incident

London Ambulance Service medics attacked with fireworks

Remember Remember stay safe this November

TV documentary prompts pizza praise

Service joins 100 black taxis on the Children's Magical Taxi Tour

Annual public meeting Tuesday 27 September

London Ambulance offers viewers unprecedented access in new TV series

Lennard Road - Road Traffic Collision, 31 August 2016

Over 1000 people treated at Notting Hill Carnival

Fire in Harrow

Hundreds more clinical staff on the frontline but not enough people from BME backgrounds

Paramedics praise five year old boy for helping to save his nan's life

Hundreds more emergency calls in London because of hot weather

Paramedic features in latest Historic England exhibition

Thief steals London Ambulance Service bike

Remembering 7 July 2005

Chief Executive speaks at launch of Living on the Edge report

Eat, Drink and Be Safe as Euro 2016 kicks off

Paramedic honoured at Buckingham Palace

Incident in Russell Square, WC1

Smartphone app alert helps volunteer first aiders save a life

Ealing butcher praises London Ambulance Service medics for excellent care

Fire in Shepherds Bush

6. Waterloo Station
7. Belvedere Road
8. Temple Place
9. Rupert Street

Ends

Notes to editors

- For interviews or more information, please call the communications team on 020 8937 2286.
- On New Year's Day this year (1 January 2017) we took 6,801 emergency calls between midnight and midnight.
- St John Ambulance has 200 volunteers, nine treatment centres, and 18 crewed ambulances in the central London event area.
- For further information about the London Ambulance Service or this news release please contact the communications department on 020 7783 2286.

Find out more about the London Ambulance Service at <http://www.londonambulance.nhs.uk> or follow us on Twitter at www.twitter.com/ldn_ambulance

Increase in assaults on London Ambulance Service staff

Hero ambulance medic stops moped muggers in their tracks

London Ambulance Service gets ready for Notting Hill Carnival

Medic's bright idea makes ambulance crews even more accessible to blind patients

Incident at London City Airport

Incident at London City Airport

London Ambulance Service gears up for this weekend's Mad Friday

Skip the dreaded tinsel-itis and have your medication ready this Christmas

Ten years in the hot zone

Busiest night ever predicted for London Ambulance Service this New Year

Technical issues in our control room

London Ambulance medic honoured with Queen's Ambulance Service Medal

Don't get caught out in the cold, warns London Ambulance Service

Medics to provide life-saving support to refugee camps

Statement on incident in Southend Arterial Road

Prince Harry visits London Ambulance Service to launch Time to Talk Day

Innovator behind London's cycle paramedics praised at Healthcare Heroes exhibition

Fate brings man together with paramedic who helped save his life

Leadership team strengthened with two new non-executive directors

London Ambulance Service responds to Storm Doris

Card launched to improve safety of expectant mothers

Banker thanks life savers with charity run

New spit kits issued to track down offenders who spit at London's life savers

Prince William visits ambulance staff who treated patients in Westminster attack

Stock up on medication ahead of the long weekend, warns ambulance service

Statement following an incident on Warburton Road, E8.

London Ambulance Service appoints new Chief Executive

London Ambulance Service medic honoured at Buckingham Palace

Firefighter grants paramedic a final goodbye with fiancée

Paramedic who apprehended a violent criminal is awarded police commendation

Statement on the incident at London Bridge

Statement on the incident at Seven Sisters Road

Thousands more emergency calls during hottest week of the year

Investigation into 999 computer system outage on New Year's Day 2017

London Ambulance Service leads the way at Pride in London

Life-saving defibrillators rolled out across London thanks to emergency services partnership

Paramedic mugged by moped gang in London's West End

London Ambulance Service marks 100,000 followers milestone

We reveal the top London boroughs for alcohol-related incidents

Ambulance crews prepare for Notting Hill Carnival

Statement on the incident at Parsons Green

Medics reunited with premature twins they helped to safely deliver

Statement on incident in South Kensington

Prime Minister praises bravery of ambulance staff

Ambulance service stands with Croydon community to commemorate tram crash

Ambulance service comes together to remember the fallen

Paramedic shortlisted for Air Ambulance Paramedic of the Year

Statement in response to the Assaults on Emergency Service Workers Bill

Ambulance staff pay tribute to King's Cross fire victims 30 years on

Baby girl named after call handler who delivered her

- [Over 1,300 years serving London](#)
- [Police award brave ambulance man](#)
- [Archbishop praises ambulance service after 'year of atrocities'](#)
- [Extra ambulance crews on duty as Service braces itself for 'mad Friday'](#)
- [While you're tucking into your turkey this Christmas, medics will be out saving lives](#)
- [Busiest night of the year for 999 ambulance staff in London](#)
- [January joggers to benefit from life-saving equipment in parks](#)
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