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## News

### News releases and statements

Summer season sees peak in alcohol-related incidents in London

Lone female paramedic assaulted while on duty

Advice on what to do after an acid attack

Response to the Government's announcement on new ambulance service standards

Patients receiving outstanding care from London Ambulance Service

Statement on fire in North Kensington

New Chief Executive joins London Ambulance Service

Statement on incident at Westminster

London Ambulance Service releases 999 call to show shocking abuse of call handlers

London Ambulance Service 111 call centre rated 'good' by health regulator

Investigation launched following computer outage

A busy night for London Ambulance Service as London welcomes in the new year

Noel retires on Christmas Eve

Getting drunk is not a game, says London Ambulance Service's festive campaign

London Ambulance Service chief executive retires

Unprecedented 999 demand as London Ambulance responds to record numbers of patients

London Ambulance Service staff celebrate service

Ambulance medic celebrates more than 40 years of service

Ambulance medic honoured for more than 40 years of service

Paying tribute to Eric Roberts, Unison Branch Secretary

## Baby girl named after call handler who delivered her

21 December 2017

**A couple have named their baby after the London Ambulance Service call handler who helped to deliver her.**

When Chloe Kusander-Lown, 34, went into labour she thought she would have plenty of time to get to hospital. After all, she had been in labour for 52 hours with her first child.

But things moved much more quickly second time around. Dad Dominic Lown delivered the baby at home with Emergency Medical Dispatcher Dean Abel talking him through what to do.

Dominic, 33, explained: "Dean advised me to get out some towels for the floor and asked if I could see the baby's head.

"As soon as I said yes he said I'd have to deliver the baby, and Jemima arrived within five minutes.

"Dean asked me to make sure her face was clear and she could breathe and to make sure the cord wasn't round her neck and after that she started crying."

Jemima was born at 9.15pm on 8 July and weighed 6lbs 15oz.

Dean stayed on the phone until the ambulance crew arrived and took over care of the mother and newborn, taking them to Kingston Hospital.

The couple, from Surbiton, were so grateful to Dean they gave their daughter the middle name Edna – an anagram of Dean.

Dean, who has worked in the ambulance control room for four years, said: "I'm absolutely honoured that the family would think of me in such an amazing moment in their lives: it's incredible.

"Edna is a name that's becoming rarer and rarer too so to think that the name will live on due to that moment is just lovely.

"At the time I felt like I was speaking to a lovely family so it was nice to be part of. I was just doing my job but now it's something that I will remember forever."

Dominic added: "Dean's ability to manage the situation over the phone was amazing. He knew exactly what was required and knew exactly how to help even when we were all worrying.

"We wouldn't have been able to deliver Jemima without him."

"When we got to the hospital all the midwives were full of praise but really I was just following the clear instructions Dean gave me."

**-Ends-**

### Notes to editors:

- For more information about this news release please call the communications team on 020 7783 2286.
- The London Ambulance Service is [recruiting Emergency Medical Dispatchers](#).



Two hundred new ambulance vehicles for London

Paramedics half-century of saving lives in London

Statement - Road traffic collision on Ladbroke Grove

Statement - Croydon tram incident

London Ambulance Service medics attacked with fireworks

Remember Remember stay safe this November

TV documentary prompts pizza praise

Service joins 100 black taxis on the Children's Magical Taxi Tour

Annual public meeting Tuesday 27 September

London Ambulance offers viewers unprecedented access in new TV series

Lennard Road - Road Traffic Collision, 31 August 2016

Over 1000 people treated at Notting Hill Carnival

Fire in Harrow

Hundreds more clinical staff on the frontline but not enough people from BME backgrounds

Paramedics praise five year old boy for helping to save his nan's life

Hundreds more emergency calls in London because of hot weather

Paramedic features in latest Historic England exhibition

Thief steals London Ambulance Service bike

Remembering 7 July 2005

Chief Executive speaks at launch of Living on the Edge report

Eat, Drink and Be Safe as Euro 2016 kicks off

Paramedic honoured at Buckingham Palace

Incident in Russell Square, WC1

Smartphone app alert helps volunteer first aiders save a life

Ealing butcher praises London Ambulance Service medics for excellent care

Fire in Shepherds Bush

Increase in assaults on London Ambulance Service staff

Hero ambulance medic stops moped muggers in their tracks

London Ambulance Service gets ready for Notting Hill Carnival

Medic's bright idea makes ambulance crews even more accessible to blind patients

Incident at London City Airport

Incident at London City Airport

London Ambulance Service gears up for this weekend's Mad Friday

Skip the dreaded tinsel-itis and have your medication ready this Christmas

Ten years in the hot zone

Busiest night ever predicted for London Ambulance Service this New Year

Technical issues in our control room

London Ambulance medic honoured with Queen's Ambulance Service Medal

Don't get caught out in the cold, warns London Ambulance Service

Medics to provide life-saving support to refugee camps

Statement on incident in Southend Arterial Road

Prince Harry visits London Ambulance Service to launch Time to Talk Day

Innovator behind London's cycle paramedics praised at Healthcare Heroes exhibition

Fate brings man together with paramedic who helped save his life

Leadership team strengthened with two new non-executive directors

London Ambulance Service responds to Storm Doris

Card launched to improve safety of expectant mothers

Banker thanks life savers with charity run

New spit kits issued to track down offenders who spit at London's life savers

Prince William visits ambulance staff who treated patients in Westminster attack

Stock up on medication ahead of the long weekend, warns ambulance service

Statement following an incident on Warburton Road, E8.

London Ambulance Service appoints new Chief Executive

London Ambulance Service medic honoured at Buckingham Palace

Firefighter grants paramedic a final goodbye with fiancée

Paramedic who apprehended a violent criminal is awarded police commendation

Statement on the incident at London Bridge

Statement on the incident at Seven Sisters Road

Thousands more emergency calls during hottest week of the year

Investigation into 999 computer system outage on New Year's Day 2017

London Ambulance Service leads the way at Pride in London

Life-saving defibrillators rolled out across London thanks to emergency services partnership

Paramedic mugged by moped gang in London's West End

London Ambulance Service marks 100,000 followers milestone

We reveal the top London boroughs for alcohol-related incidents

Ambulance crews prepare for Notting Hill Carnival

Statement on the incident at Parsons Green

Medics reunited with premature twins they helped to safely deliver

Statement on incident in South Kensington

Prime Minister praises bravery of ambulance staff

Ambulance service stands with Croydon community to commemorate tram crash

Ambulance service comes together to remember the fallen

Paramedic shortlisted for Air Ambulance Paramedic of the Year

Statement in response to the Assaults on Emergency Service Workers Bill

Ambulance staff pay tribute to King's Cross fire victims 30 years on

[Baby girl named after call handler who delivered her](#)

Over 1,300 years serving London

[Police award brave ambulance man](#)

[Archbishop praises ambulance service after 'year of atrocities'](#)

[Extra ambulance crews on duty as Service braces itself for 'mad Friday'](#)

[While you're tucking into your turkey this Christmas, medics will be out saving lives](#)

[Busiest night of the year for 999 ambulance staff in London](#)

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