



About us

Who we are

Developing our strategy

The capital's ambulance service

Purpose and values

Our story

Where we are

What we do

How we are run

How we are doing

Working with suppliers

Our plans for the future

Research

How we managed the London 2012 Olympics

Our publications

Involving our community

Our charity

Vehicle collection

Developing our strategy

Our strategic intent - developing the Service's new five year strategy

We are currently developing our new strategy, which sets our direction for the next five years.

To ensure we fully address the needs of patients, our staff, partners and stakeholders, we have published our **Strategic Intent** which describes our need for change and how we plan to evolve in order to achieve improved outcomes and a better experience for patients.

It sets out our ambition to play a more significant role in integrated urgent and emergency care in London by recognising and responding to diverse patient needs with services that are consistent, designed to match care to patient's needs, and provide a single point of access to the urgent and emergency care system across London.

We plan to work with patients, stakeholders and staff to design our final strategy, which is due to be released in early 2018.

Details on how to get involved are contained in the document. If you have any comments or feedback, please get in touch with strategy@lond-amb.nhs.uk.

Download and read our **Strategic Intent**.