



News
News releases and statements
Summer season sees peak in alcohol-related incidents in London
Lone female paramedic assaulted while on duty
Advice on what to do after an acid attack
Response to the Government's announcement on new ambulance service standards
Patients receiving outstanding care from London Ambulance Service
Statement on fire in North Kensington
New Chief Executive joins London Ambulance Service
Statement on incident at Westminster
London Ambulance Service releases 999 call to show shocking abuse of call handlers
London Ambulance Service 111 call centre rated 'good' by health regulator
Investigation launched following computer outage
A busy night for London Ambulance Service as London welcomes in the new year
Noel retires on Christmas Eve
Getting drunk is not a game, says London Ambulance Service's festive campaign
London Ambulance Service chief executive retires
Unprecedented 999 demand as London Ambulance responds to record numbers of patients
London Ambulance Service staff celebrate service
Ambulance medic celebrates more than 40 years of service
Ambulance medic honoured for more than 40 years of service

Paramedic mugged by moped gang in London's West End

4 August 2017

Thieves on mopeds mounted a crowded pavement in the West End to steal a phone out of the hand of a London Ambulance Service cycle paramedic while she was on duty.

Katherine McKenna, 32, was about to respond to an emergency call – an elderly man who had fallen down stairs – when she was attacked in Store Street.

She said: "I was really shocked. I could not believe that it happened and I was angry I couldn't respond to the patient who needed my help."

Katherine was not hurt in the attack, which happened at 6.15pm on 25 July. But as a paramedic she has treated many victims who have been seriously injured by moped muggers.

She said: "Sadly this type of attack is common. They are hurting people; they are putting other people in danger on the roads and pavements but they are also a danger to themselves.

"I have been called out to, and treated, youths who have had accidents on their mopeds."

Katherine was attacked by three muggers on two mopeds – they all wore helmets with black visors covering their faces.

Katherine was determined to return to work the day after she was mugged.

She said: "If I didn't go back to work, they would win. I want to keep doing my job which is caring for and treating people in London.

"I don't feel unsafe on my bike in London. Most of the time people are so friendly and appreciative of the job we do."

Paul Cook, Operations General Manager at London Ambulance Service, said: "It is appalling for a paramedic to be targeted while on duty and we will work with the police to identify and prosecute those who did this. Anyone with information should call Crimestoppers or 101."



ENDS

Paying tribute to Eric Roberts, Unison Branch Secretary

Two hundred new ambulance vehicles for London

Paramedics half-century of saving lives in London

Statement - Road traffic collision on Ladbroke Grove

Statement - Croydon tram incident

London Ambulance Service medics attacked with fireworks

Remember Remember stay safe this November

TV documentary prompts pizza praise

Service joins 100 black taxis on the Children's Magical Taxi Tour

Annual public meeting Tuesday 27 September

London Ambulance offers viewers unprecedented access in new TV series

Lennard Road - Road Traffic Collision, 31 August 2016

Over 1000 people treated at Notting Hill Carnival

Fire in Harrow

Hundreds more clinical staff on the frontline but not enough people from BME backgrounds

Paramedics praise five year old boy for helping to save his nan's life

Hundreds more emergency calls in London because of hot weather

Paramedic features in latest Historic England exhibition

Thief steals London Ambulance Service bike

Remembering 7 July 2005

Chief Executive speaks at launch of Living on the Edge report

Eat, Drink and Be Safe as Euro 2016 kicks off

Paramedic honoured at Buckingham Palace

Incident in Russell Square, WC1

Smartphone app alert helps volunteer first aiders save a life

Ealing butcher praises London Ambulance Service medics for excellent care

Fire in Shepherds Bush

Increase in assaults on London Ambulance Service staff

Hero ambulance medic stops moped muggers in their tracks

London Ambulance Service gets ready for Notting Hill Carnival

Medic's bright idea makes ambulance crews even more accessible to blind patients

Incident at London City Airport

Incident at London City Airport

London Ambulance Service gears up for this weekend's Mad Friday

Skip the dreaded tinsel-itis and have your medication ready this Christmas

Ten years in the hot zone

Busiest night ever predicted for London Ambulance Service this New Year

Technical issues in our control room

London Ambulance medic honoured with Queen's Ambulance Service Medal

Don't get caught out in the cold, warns London Ambulance Service

Medics to provide life-saving support to refugee camps

Statement on incident in Southend Arterial Road

Prince Harry visits London Ambulance Service to launch Time to Talk Day

Innovator behind London's cycle paramedics praised at Healthcare Heroes exhibition

Fate brings man together with paramedic who helped save his life

Leadership team strengthened with two new non-executive directors

London Ambulance Service responds to Storm Doris

Card launched to improve safety of expectant mothers

Banker thanks life savers with charity run

New spit kits issued to track down offenders who spit at London's life savers

Prince William visits ambulance staff who treated patients in Westminster attack

Stock up on medication ahead of the long weekend, warns ambulance service

Statement following an incident on Warburton Road, E8.

London Ambulance Service appoints new Chief Executive

London Ambulance Service medic honoured at Buckingham Palace

Firefighter grants paramedic a final goodbye with fiancée

Paramedic who apprehended a violent criminal is awarded police commendation

Statement on the incident at London Bridge

Statement on the incident at Seven Sisters Road

Thousands more emergency calls during hottest week of the year

Investigation into 999 computer system outage on New Year's Day 2017

London Ambulance Service leads the way at Pride in London

Life-saving defibrillators rolled out across London thanks to emergency services partnership

[Paramedic mugged by moped gang in London's West End](#)

London Ambulance Service marks 100,000 followers milestone

We reveal the top London boroughs for alcohol-related incidents

Ambulance crews prepare for Notting Hill Carnival

Statement on the incident at Parsons Green

Medics reunited with premature twins they helped to safely deliver

Statement on incident in South Kensington

Prime Minister praises bravery of ambulance staff

Ambulance service stands with Croydon community to commemorate tram crash

Ambulance service comes together to remember the fallen

Paramedic shortlisted for Air Ambulance Paramedic of the Year

Statement in response to the Assaults on Emergency Service Workers Bill

Ambulance staff pay tribute to King's Cross fire victims 30 years on

Baby girl named after call handler who delivered her

[Over 1,300 years serving London](#)

[Police award brave ambulance man](#)

[Archbishop praises ambulance service after 'year of atrocities'](#)

[Extra ambulance crews on duty as Service braces itself for 'mad Friday'](#)

[While you're tucking into your turkey this Christmas, medics will be out saving lives](#)

[Busiest night of the year for 999 ambulance staff in London](#)

[News archive](#)

[BBC: Ambulance](#)

[TV and radio](#)

[Follow us on social media](#)

[Alcohol-related 999 incidents](#)

[Crash24 - Tuesday 6 December 2011](#)

[Taking care in the hot weather](#)

[Use us wisely](#)

[Give blood](#)

[Know your blood pressure](#)