



- News**
- News releases and statements
- Summer season sees peak in alcohol-related incidents in London
- Lone female paramedic assaulted while on duty
- Advice on what to do after an acid attack
- Response to the Government's announcement on new ambulance service standards
- Patients receiving outstanding care from London Ambulance Service
- Statement on fire in North Kensington
- New Chief Executive joins London Ambulance Service
- [Statement on incident at Westminster](#)
- London Ambulance Service releases 999 call to show shocking abuse of call handlers
- London Ambulance Service 111 call centre rated 'good' by health regulator
- Investigation launched following computer outage
- A busy night for London Ambulance Service as London welcomes in the new year
- Noel retires on Christmas Eve
- Getting drunk is not a game, says London Ambulance Service's festive campaign
- London Ambulance Service chief executive retires
- Unprecedented 999 demand as London Ambulance responds to record numbers of patients
- London Ambulance Service staff celebrate service
- Ambulance medic celebrates more than 40 years of service
- Ambulance medic honoured for more than 40 years of service
- Paying tribute to Eric Roberts, Unison Branch Secretary

## Statement on incident at Westminster

**23 March 2017**

**Updated at 12:30pm**

Dr Fenella Wrigley, Medical Director at London Ambulance Service said:

"Today our thoughts are with those affected by the incident and their friends and families.

"This type of incident is something we hope never happens but, as we showed yesterday, we are always prepared to respond.

"We have specialist response teams trained to deal with this type of incident and they were on scene quickly yesterday treating patients.

"We worked closely with our emergency service colleagues at the scene to ensure that we responded to the sickest patients quickest.

"We took 23 patients to hospital, with a variety of injuries. A number of these patients were seriously injured.

"Our paramedics and ambulance crews at the scene did an exceptional job in incredibly difficult circumstances. They stayed calm and provided excellent care to those affected.

"I am incredibly proud and grateful for the work of our staff and our emergency service colleagues."

**22 March 2017**

**Updated at 10:00pm**

London Ambulance Service Deputy Director of Operations, Pauline Cranmer, said:

"Today 68 paramedics and ambulance crews responded to the terrorist attack in Westminster along with staff in our control room.

"On behalf of everyone at London Ambulance Service, I would like to express our deepest condolences to the family, friends and colleagues of the police officer who sadly died today.

"Our thoughts are also with all those affected by today's incident.

"And I would like to thank all the ambulance staff who responded today alongside our emergency services colleagues."

**Ends**

**Updated at 7:45pm**

London Ambulance Service Deputy Director of Operations Pauline Cranmer said:

"Our thoughts are with the friends and families of those affected by today's incident.

"We treated 12 patients for serious injuries, who were all taken to hospital. Eight further patients were treated for less serious injuries at the scene. Sadly, three people also died at the scene.

"We were called to the incident at 2.40pm today, with the first ambulance crew arriving within six minutes.

"We sent a number of resources to the scene including ambulance crews, London's Air Ambulance and specialist teams trained to respond to this type of incident.

Two hundred new ambulance vehicles for London	"We have been working closely with other members of the emergency services at the scene, with our priority being to ensure patients received the medical help they needed as quickly as possible.
Paramedics half-century of saving lives in London	"We declared a major incident and our priority was to assess patients and ensure that they were treated and taken to hospital as soon as possible.
Statement - Road traffic collision on Ladbroke Grove	"I would like to thank our staff and the other emergency services who responded today.
Statement - Croydon tram incident	"Members of the public who are concerned about friends and relatives should contact the police Casualty Bureau on 0800 056 0944 or 020 7158 0010."
London Ambulance Service medics attacked with fireworks	<b>Ends</b>
Remember Remember stay safe this November	<b>Updated at 4:45pm</b>
TV documentary prompts pizza praise	London Ambulance Service Deputy Director of Operations Pauline Cranmer said:
Service joins 100 black taxis on the Children's Magical Taxi Tour	"We can confirm we have treated at least 10 patients on Westminster Bridge and have put a number of hospitals on alert as we continue to respond to this incident.
Annual public meeting Tuesday 27 September	"We were called at 2.40pm today, with the first ambulance crew arriving within six minutes.
London Ambulance offers viewers unprecedented access in new TV series	"We have sent a number of resources to the scene including ambulance crews, London's Air Ambulance and our Hazardous Area Response Team.
Lennard Road - Road Traffic Collision, 31 August 2016	"We are working closely with other members of the emergency services at the scene, with our priority being to ensure patients receive the medical help they need as quickly as possible.
Over 1000 people treated at Notting Hill Carnival	"We have declared a major incident and our priority is to assess patients and ensure that they are treated and taken to hospital as soon as possible.
Fire in Harrow	"As we are very busy dealing with this incident, we would ask the public to only call us in a genuine emergency."
Hundreds more clinical staff on the frontline but not enough people from BME backgrounds	<b>Ends</b>
Paramedics praise five year old boy for helping to save his nan's life	<b>Updated at 3:40pm</b>
Hundreds more emergency calls in London because of hot weather	London Ambulance Service Deputy Director of Operations Pauline Cranmer said:
Paramedic features in latest Historic England exhibition	"We were called at 2.40pm to Westminster Bridge to reports of an incident, with the first crew arriving within six minutes.
Thief steals London Ambulance Service bike	"We have sent a number of resources to the scene including ambulance crews, London's Air Ambulance and our Hazardous Area Response Team.
Remembering 7 July 2005	"We are working closely with other members of the emergency services at the scene, with our priority being to ensure patients receive the medical help they need as quickly as possible.
Chief Executive speaks at launch of Living on the Edge report	"We have declared a major incident and our priority is to assess patients and ensure that they are treated and taken to hospital as soon as possible.
Eat, Drink and Be Safe as Euro 2016 kicks off	"As we are very busy dealing with this incident, we would ask the public to only call us in a genuine emergency."
Paramedic honoured at Buckingham Palace	<b>Ends</b>
Incident in Russell Square, WC1	<b>Updated at 3:15pm</b>
Smartphone app alert helps volunteer first aiders save a life	London Ambulance Service Deputy Director of Operations Pauline Cranmer said:
Ealing butcher praises London Ambulance Service medics for excellent care	"We were called at 2.40pm to Westminster Bridge to reports of an incident.
Fire in Shepherds Bush	
Increase in assaults on London Ambulance Service staff	

Hero ambulance medic stops moped muggers in their tracks

*We have sent a number of resources to the scene including ambulance crews, London's Air Ambulance and our Hazardous Area Response Team.*

London Ambulance Service gets ready for Notting Hill Carnival

*We will issue more information when we have it."*

**ENDS**

Medic's bright idea makes ambulance crews even more accessible to blind patients

Incident at London City Airport

Incident at London City Airport

London Ambulance Service gears up for this weekend's Mad Friday

Skip the dreaded tinsel-itis and have your medication ready this Christmas

Ten years in the hot zone

Busiest night ever predicted for London Ambulance Service this New Year

Technical issues in our control room

London Ambulance medic honoured with Queen's Ambulance Service Medal

Don't get caught out in the cold, warns London Ambulance Service

Medics to provide life-saving support to refugee camps

Statement on incident in Southend Arterial Road

Prince Harry visits London Ambulance Service to launch Time to Talk Day

Innovator behind London's cycle paramedics praised at Healthcare Heroes exhibition

Fate brings man together with paramedic who helped save his life

Leadership team strengthened with two new non-executive directors

London Ambulance Service responds to Storm Doris

Card launched to improve safety of expectant mothers

Banker thanks life savers with charity run

New spit kits issued to track down offenders who spit at London's life savers

Prince William visits ambulance staff who treated patients in Westminster attack

Stock up on medication ahead of the long weekend, warns ambulance service

Statement following an incident on Warburton Road, E8.

London Ambulance Service appoints new Chief Executive

London Ambulance Service medic honoured at Buckingham Palace

Firefighter grants paramedic a final goodbye with fiancée

Paramedic who apprehended a violent criminal is awarded police commendation

Statement on the incident at London Bridge

Statement on the incident at Seven Sisters Road

Thousands more emergency calls during hottest week of the year

Investigation into 999 computer system outage on New Year's Day 2017

London Ambulance Service leads the way at Pride in London

Life-saving defibrillators rolled out across London thanks to emergency services partnership

Paramedic mugged by moped gang in London's West End

London Ambulance Service marks 100,000 followers milestone

We reveal the top London boroughs for alcohol-related incidents

Ambulance crews prepare for Notting Hill Carnival

Statement on the incident at Parsons Green

Medics reunited with premature twins they helped to safely deliver

Statement on incident in South Kensington

Prime Minister praises bravery of ambulance staff

Ambulance service stands with Croydon community to commemorate tram crash

Ambulance service comes together to remember the fallen

Paramedic shortlisted for Air Ambulance Paramedic of the Year

Statement in response to the Assaults on Emergency Service Workers Bill

Ambulance staff pay tribute to King's Cross fire victims 30 years on

News archive

BBC: Ambulance

TV and radio

[Follow us on social media](#)

[Alcohol-related 999 incidents](#)

[Crash24 - Tuesday 6 December 2011](#)

[Taking care in the hot weather](#)

[Use us wisely](#)

[Give blood](#)

[Know your blood pressure](#)