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EasyRead documents

Where to get help if you are hurt or feeling ill

This document can be used as a prompt card.

It helps show people where to get help if they are hurt or feeling unwell. Please click below to download the prompt card.

- [Health prompt card \(8 MB\)](#)



Contact Us

For more details about this section of our site, please use the email link below.

- [Email us](#)

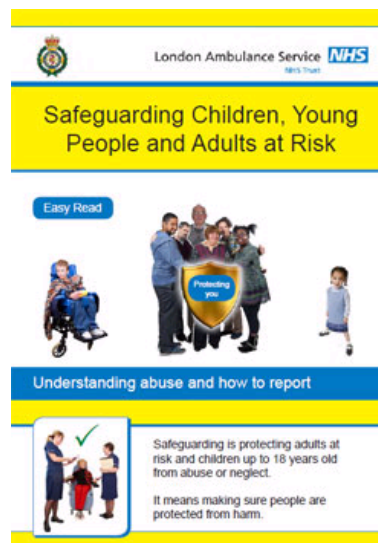
Understanding abuse and how to report it

This document includes information on:

- Your rights.
- What is abuse.
- Where abuse can happen.
- Who to contact if you have been abused.

Click below to view the document.

- [Understanding abuse and how to report it \(PDF, 610KB\)](#)



How to make a complaint about the

Ambulance Service

This leaflet includes information about how to make a complaint, who you can ask to help you and what will happen after you make the complaint.

- [How to make a complaint about the ambulance service](#) (PDF, 1MB)

Read more about talking to us and our Patient Experiences Department on our [enquiries, feedback and complaints page](#).



How to make a complaint about the Ambulance Service



Our plans for making things better and including everyone

We have an EasyRead version of our Equality and Inclusion Strategy 2010-13.

It includes:

- A message from the former Chief Executive, Peter Bradley, and the Chairman Richard Hunt
- About us
- What we believe in
- Our plans for making things fairer and including everyone
- Making changes
- Our future plans

Click below to view the document.

- [Our plans for making things better and including everyone](#) (PDF, 1.7KB)

If you require any of these documents in an alternative format, or a different language please contact EqualityandInclusionTeam@lond-amb.nhs.uk

