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Fleet Multi-skilled Technician Paul Jackson

There's one word to describe working in the fleet department, busy!

We have over 950 vehicles which cover about 17 million miles a year, so it's safe to say that the workshop technicians play a major role within the Service. Our role is to maintain all of the Service's vehicles so they are in good working order, as well as to ensure we have as many vehicles on the road as possible.

Our shifts start between 7:00 and 8:00. We begin by checking to see if any vehicles have been taken off the road overnight. Our priority is to work on these as soon as possible so they can get back on the road. General day to day work also involves planned jobs, such as general maintenance and the servicing of vehicles.

Working in the fleet team is not an everyday sort of job. Not only do we work on the actual mechanics of the vehicles, but we also need to know about all the specialist equipment involved. Over the years the fleet has had many upgrades and seen a lot of technological developments, so there are lots of opportunities for new courses and specialist training.

The Service's fleet includes accident and emergency ambulances, patient transport vehicles, motorcycle response units, high powered rapid response units and emergency control vehicles. Working on all these different vehicles makes my job as a **fleet multi-skilled technician** challenging and exciting.

We have twelve workshops across London and I'm based at Croydon. There is also the opportunity to move around and we have twelve mobile workshops which are available to visit sites out of hours or for weekend repairs. Although the mobile workshops usually operate at the weekend, they always need to be available to go out to a call.

A career in the fleet team really is a great one. Someone once said to me, "It doesn't matter how many paramedics you've got, without you guys the service wouldn't operate." That comment has always stuck with me and while paramedics are vitally important we're the ones who keep the wheels turning.

Paul Jackson joined the London Ambulance Service in 1980 at the age of 21.

If you are interested in a fleet multi-skilled technician role, check our [current vacancies](#) page to see if we are recruiting.



